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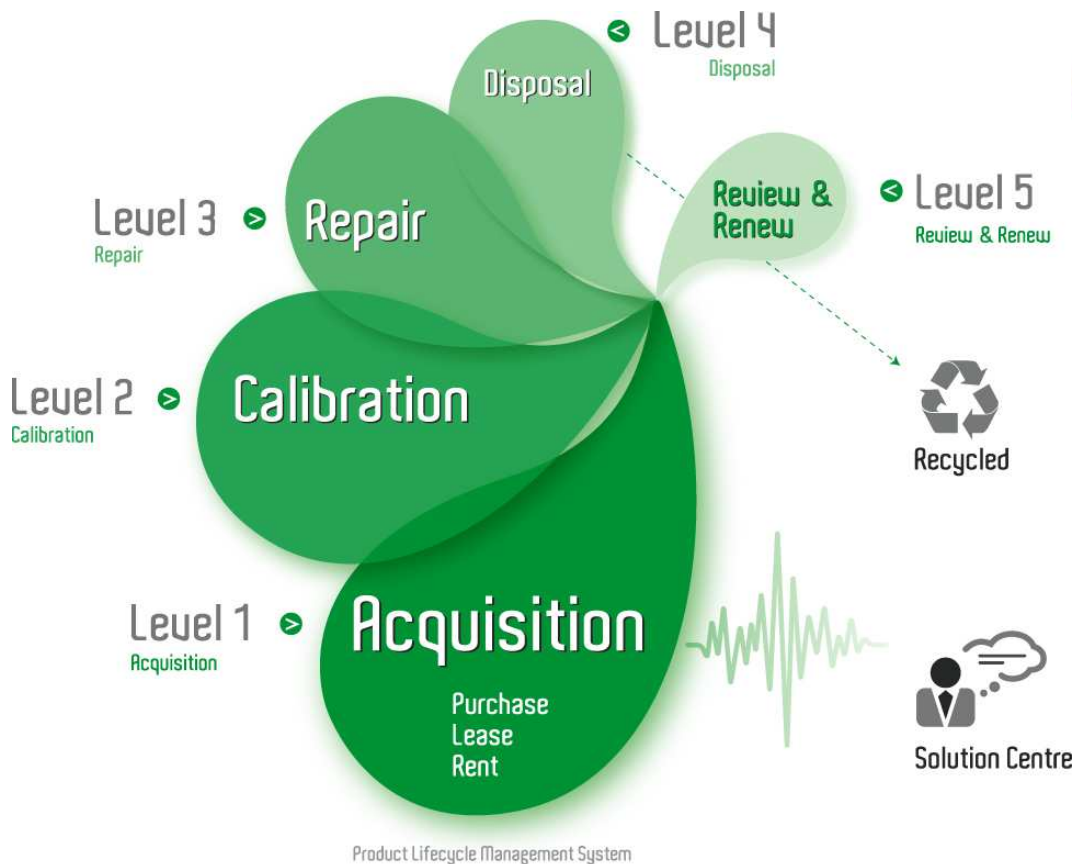
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User Manual

Tektronix

Y350C

NetTek Analyzer Platform

Serial Number B033000 and above

071-0805-05

This document supports firmware version 1.118
and above.

www.tektronix.com

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Table of Contents

General Safety Summary	v
Battery Recycling	vii
Preface	ix
Manual Organization	ix
Conventions	x
Firmware Version	x
Contacting Tektronix	xii

Getting Started

Product Description	1-1
Components and Accessories	1-3
Installing Batteries	1-5
Checking the Battery Charge	1-8
Optimizing Battery Life	1-8
Removing Batteries	1-8
Connecting the Desktop Power Supply	1-10
Connecting the In-Vehicle Power Adapter	1-11
Installing and Removing Instrument Modules	1-11
Setting Up the Tilt Stand	1-15
Installing the Shoulder Strap	1-17
Using the Strand Hook	1-18
Powering On the NetTek Analyzer	1-19
Performing a Power On Self Test	1-19
Calibrating the Touch-Screen Display	1-20
Setting the Stylus Sensitivity	1-20
Setting the Stylus Centering	1-20
Powering Off the NetTek Analyzer	1-21
Suspend Mode	1-21
Shutdown	1-21
Restart (Software Reset)	1-22
Understanding the Power Switch	1-22
Front-Panel Reset Switch	1-22
Preventing Personal Injury from the Effects of Lightning	1-23

Operating Basics

Functional Overview	2-1
Identifying Front-Panel Controls and Indicators	2-2
Locating Inputs, Outputs, and Storage Devices	2-3
Navigating the Desktop	2-5
Icons	2-5
Taskbar	2-5
Using Menu and Toolbar Buttons	2-7
Using the Input Panel (Soft Keyboard)	2-9
Getting Help	2-10
Loading Module Software	2-11

Reference

Using the Start Menu	3-1
Managing Batteries	3-3
Caring for Batteries	3-3
Continuous Charging	3-3
Charging Temperature	3-4
Discharging Temperature	3-4
Short Term Storage	3-4
Long Term Storage	3-4
Service Life	3-4
Checking the Charge and Calibration Status	3-5
Battery Indicator	3-5
Taskbar Icon	3-6
Control Panel	3-6
Charging Batteries	3-7
Internal Charge	3-7
External Charge	3-8
Partial Charge	3-8
Calibrating Batteries	3-8
External Calibration	3-9
Internal Calibration	3-9
Replacing the Original Batteries	3-10
Conserving Battery Power	3-11
PowerSaver Options	3-11

Understanding Memory Resources	3-15
Loading a Floppy Disk	3-17
Installing a PC Card	3-19
Connecting to a Remote Computer	3-21
PC Requirements	3-21
Connecting the Analyzer to a PC	3-21
Installing Microsoft ActiveSync on the PC	3-21
Establishing a Connection Between the NetTek Analyzer and PC	3-22
Setting up a Partnership	3-22
Establishing Future Connections	3-23
Troubleshooting	3-23
Remote Control	3-25
Installing the Virtual CE for NetTek Software	3-25
Setting Up the Virtual CE for NetTek Software	3-26
Using Virtual CE for NetTek over a Modem Connection	3-30
Recording Actions	3-31
Recording Keystrokes and Mouse Clicks	3-31
Playing Recorded Keystrokes and Mouse Clicks	3-32
Recording an AVI (Series of Screen Captures)	3-33
Performing Screen Captures	3-34
About the vxHpc Software	3-36
Changing Languages and Upgrading Software	3-37
Installing Software	3-37
Instrument Module Language Support	3-38

Appendices

Appendix A: Specifications	A-1
Appendix B: Accessories	B-1
Standard Accessories	B-1
Optional Accessories	B-2
Upgrade Kits	B-3
Appendix C: Options	C-1
Appendix D: Maintenance	D-1
Installing the Screen-Protector Sheet	D-1
Cleaning	D-3

Transporting the Analyzer	D-3
Repackaging for Shipment	D-4
Appendix E: Diagnostic Tests	E-1
Test Results Reporting	E-2
Test Descriptions	E-4

Index

General Safety Summary

Review the following safety precautions to avoid injury and prevent damage to this product or any products connected to it. To avoid potential hazards, use this product only as specified.

Only qualified personnel should perform service procedures.

While using this product, you may need to access other parts of the system. Read the *General Safety Summary* in other system manuals for warnings and cautions related to operating the system.



WARNING. *To avoid injury, do not connect this product to any source which may be subject to the effects of lightning. See page 1-23 for complete information.*

To Avoid Fire or Personal Injury

Use Proper Power Cord. Use only the power cord specified for this product and certified for the country of use.

Observe All Terminal Ratings. To avoid fire or shock hazard, observe all ratings and markings on the product. Consult the product manual for further ratings information before making connections to the product.

Replace Batteries Properly. Replace batteries only with the proper type and rating specified.

Recharge Batteries Properly. Recharge batteries for the recommended charge cycle only.

Use Proper AC Adapter. Use only the AC adapter specified for this product.

Do Not Operate Without Covers. Do not operate this product with covers or panels removed.

Avoid Exposed Circuitry. Do not touch exposed connections and components when power is present.

Wear Eye Protection. Wear eye protection if exposure to high-intensity rays or laser radiation exists.

Do Not Operate With Suspected Failures. If you suspect there is damage to this product, have it inspected by qualified service personnel.

Do Not Operate in an Explosive Atmosphere.

Safety Terms and Symbols

Terms in This Manual. These terms may appear in this manual:



WARNING. *Warning statements identify conditions or practices that could result in injury or loss of life.*



CAUTION. *Caution statements identify conditions or practices that could result in damage to this product or other property.*

Terms on the Product. These terms may appear on the product:

DANGER indicates an injury hazard immediately accessible as you read the marking.

WARNING indicates an injury hazard not immediately accessible as you read the marking.

CAUTION indicates a hazard to property including the product.

Symbols on the Product. These symbols may appear on the product:



CAUTION
Refer to Manual

Battery Recycling

This product contains a Lithium-Ion battery, which must be recycled or disposed of properly. For the location of a local battery recycler in the U.S. or Canada, please contact:

RBRC
Rechargeable Battery Recycling Corp.
P.O. Box 141870
Gainesville, Florida 32614

(800) BATTERY
(800) 227-7379
www.rbrc.com

Preface

This manual contains set up and operating instructions for the Tektronix Y350C NetTek Analyzer Platform.

Information specific to the instrument module test tools (that attach to the Y350C) is available separately. Refer to the individual test tool manuals for information specific to each instrument module product.

Manual Organization

The following table identifies where to find information in this manual.

For information on	See page
Product overview	1-1
Battery and AC power	1-5
Instrument module installation	1-11
Power on and functional check	1-19
Touch-screen calibration	1-20
Operating instructions	2-1
Online help	2-10
Menu descriptions	3-1
Battery care	3-3
Memory resources	3-15
Floppy disk storage	3-17
PCMCIA interface	3-19
Remote PC connection	3-21
Upgrade software, change language	3-37

For information on	See page
Technical specifications	A-1
Accessories	B-1
Options	C-1
Maintenance	D-1
Diagnostics	E-1

Conventions

The NetTek Analyzer Platform uses the following convention to control basic operations, such as opening windows, changing settings, or running programs.

To open the help window and find information on a specific topic, you would be instructed to select **Start > Help**. To accomplish this, tap **Start** in the toolbar at the bottom of the desktop window; then tap **Help** in the resulting WindowsCE menu.

See page 2-1 for an introduction to tapping and dragging objects on the touch-screen.

Related Products

The Y350C NetTek Analyzer Platform supports the NetTek Series of OTDR and BTS instrument module test tools that you can add or remove from the analyzer platform.

Firmware Version

This manual supports NetTek Analyzer Platform firmware version 1.118 and above.

To verify your firmware version, do the following:

1. Select **Start > Programs > Tektronix Utilities > System Configuration**.

2. Open the **Hardware** tab.
3. Select **Platform**; then select **Properties**.

Contacting Tektronix

Phone	1-800-833-9200*
Address	Tektronix, Inc. Department or name (if known) 14200 SW Karl Braun Drive P.O. Box 500 Beaverton, OR 97077 USA
Web site	www.tektronix.com
Sales support	1-800-833-9200, select option 1*
Service support	1-800-833-9200, select option 2*
Technical support	Email: techsupport@tektronix.com 1-800-833-9200, select option 3* 6:00 a.m. - 5:00 p.m. Pacific time

* **This phone number is toll free in North America. After office hours, please leave a voice mail message. Outside North America, contact a Tektronix sales office or distributor; see the Tektronix web site for a list of offices.**



Getting Started

Getting Started

This section introduces you to the Y350C NetTek Analyzer Platform and provides information on the following topics:

- Installing batteries and connecting external power
- Installing and removing instrument modules
- Installing the support stand and carrying strap
- Powering the analyzer on and off
- Performing a functional check
- Calibrating the touch-screen

Product Description

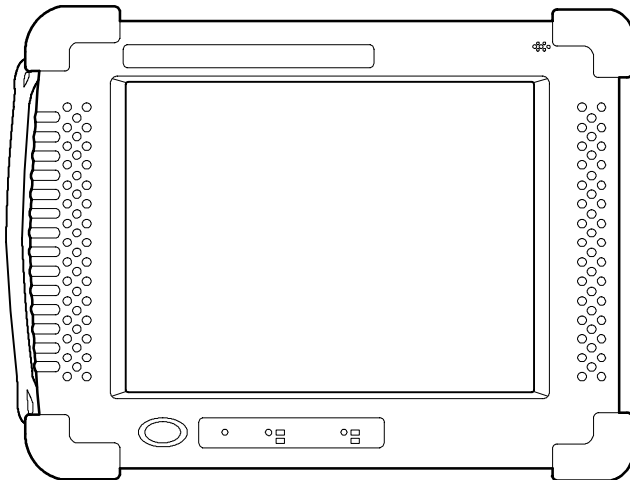


Figure 1-1: Y350C NetTek Analyzer Platform

The NetTek Analyzer Platform is a hand-held battery operated user interface that supports the NetTek Series of instrument module test tools. The NetTek Series of test tools is designed for technicians who install and maintain cable, telephony, and wireless networks.

You can attach up to four separate instrument modules onto the rear of the NetTek Analyzer Platform. Instrument module test tools communicate with the platform through the internal bus and to the network under test through their own input and output connectors.

The Windows CE operating system and large touch-screen display administer platform utilities and communications. With the purchase of a PCMCIA Ethernet or modem card, network and Internet capabilities are also possible. With the optional Virtual CE for NetTek software, remote control of instrument modules across a network by modem or ethernet is possible.

Y350C NetTek Analyzer Platform features include the following:

- Touch-sensitive color liquid-crystal display
- Modular instrument architecture
- Standards-based interfaces
- Flexible networking capabilities
- Built-in speaker
- Removable battery packs
- Ruggedized package

NOTE. *You must charge the batteries before you can operate the NetTek Analyzer Platform and instrument modules from internal battery power. See page 3-7 for additional information.*

Components and Accessories

Table 1-1 contains general information on the NetTek Analyzer Platform components and accessories.

For a complete list of standard and optional accessories, see *Appendix B*, beginning on page B-1.

Table 1-1: Components and accessories

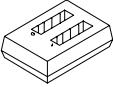

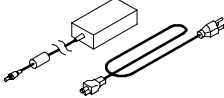
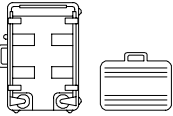
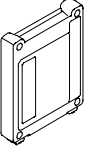
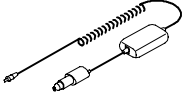

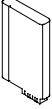
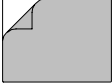
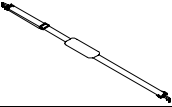
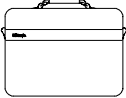
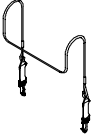

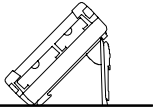
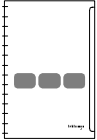
	Battery Calibrator and Charger. ^{1, 2} Charge and calibrate NetTek Analyzer batteries. Holds two batteries. See the list of optional accessories on page B-2.
	CD-ROM. Install language options and software upgrades from your desktop or laptop computer. See page 3-37 for additional information.
	Desktop Power Supply with Cord. ^{1, 2} 120 VAC to 24 VDC. See page 1-10 for additional information.
	Hard Carrying Cases. Transport NetTek Series products in these rugged carrying cases, attache or steamer trunk available. See the list of optional accessories on page B-2.
	Instrument Modules. ² Perform OTDR, base station analysis, and antenna testing with NetTek Series instrument module test tools. You must purchase these products separately.
	In-Vehicle Power Adapter ^{1, 2} . Operate the NetTek Analyzer from your vehicle and charge batteries: 12 VDC input 24 VDC output. See the list of optional accessories on page B-2.
	Keyboard. Use the miniature keyboard to input text or issue commands to the NetTek Analyzer. See the list of optional accessories on page B-2.

Table 1-1: Components and accessories (Cont.)

	<p>Battery. Li-Ion battery to power the NetTek Analyzer at remote locations. The product includes one battery as a standard accessory. Additional batteries are available; see page B-2 optional accessories.</p>
	<p>Screen-Protector Sheet. Protect the touch-screen display from abrasion and scratching. Available in packages of five. See page D-1 for additional information.</p>
	<p>Shoulder Strap. Attaches to the top of the NetTek Analyzer for easy carrying.</p>
	<p>Soft Carrying Case. Protect the NetTek Analyzer and organize your accessories. Use the soft case to transport your test equipment to the measurement site.</p>
	<p>Strand Hook. Hang the NetTek Analyzer from a wire strand or other support. See the list of optional accessories on page B-2.</p>
	<p>Stylus. Use this tool to tap the NetTek Analyzer touch-screen display</p>
	<p>Tilt Stand. Supports the NetTek Analyzer in an upright position. Use the tilt stand for bench or desktop operation. See page 1-15 for additional information.</p>
	<p>User Manual. Contains information on set up and basic operation.</p>

- 1 **Power adapters and chargers are not rated for temperatures below freezing and are not intended for outdoor use.**
- 2 **Environmental ratings for instrument modules may not be the same as those for the NetTek Analyzer Platform. Refer to your instrument module user manual for environmental ratings.**

Installing Batteries

The battery is not installed when the NetTek Analyzer is shipped from the factory. To operate the analyzer from battery power, use the following procedure to install the battery.

NOTE. *The NetTek Analyzer comes standard with a single battery. You can add a second battery to increase the operating time of the analyzer. To purchase a battery from Tektronix, see Table B-2 on page B-2 for the correct part number.*

1. Place the NetTek Analyzer on a flat surface with the touch-screen display facing towards you and the battery compartment door facing up. See Figure 1-2.
2. Push the battery door latch towards the rear of the analyzer.
3. Lift up the battery compartment door and rotate it towards the rear of the analyzer.

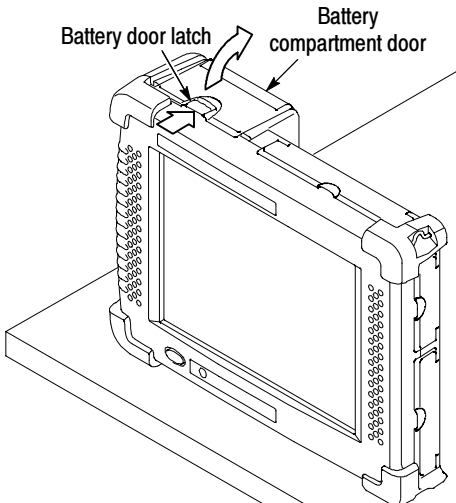


Figure 1-2: NetTek Analyzer battery compartment

4. Locate the battery retaining tab. See Figure 1-3.
5. Push down on the tab with your finger to release the battery retaining door.
6. Lift up the battery retaining door and rotate it towards the rear of the analyzer. You must hold the door in place to install the battery.

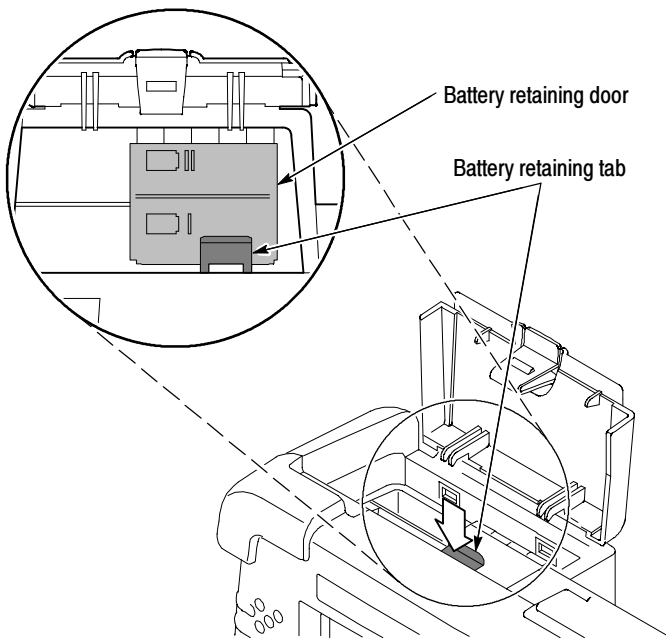


Figure 1-3: Battery retaining tab

7. Position the battery above the analyzer. The electrical contacts on the bottom of the battery must face in the direction shown in Figure 1-4.
8. Lower the battery into the battery compartment and apply a firm pressure to seat the electrical contacts.
9. Rotate the battery retaining door down over the battery; then press down until you hear the latch click.
10. Close and latch the battery compartment door.

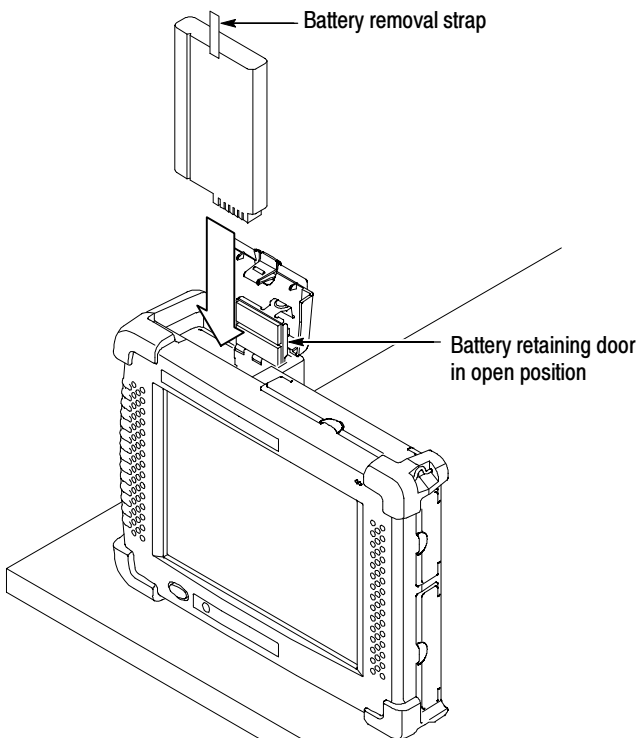


Figure 1-4: Installing a battery

Checking the Battery Charge

The batteries may not be completely charged when the analyzer arrives from the factory. To verify the charge status of the batteries, do the following:

1. Select **Start > Settings > Control Panel**.
2. Open (double-tap) the Power Management icon. The **Batteries** tab lists the status of each battery.

If the charge level is low, see *Charging Batteries* on page 3-7.

Optimizing Battery Life

For tips on how to maximize battery operating time, refer to the NetTek Analyzer online help. Select **Start > Help > Settings > Power Management**.

Removing Batteries

Use the following procedure to remove a battery for charging or replacement.

1. Place the NetTek Analyzer on a flat surface with the touch-screen display facing towards you and the battery compartment door facing up. See Figure 1-2.
2. Push the battery door latch towards the rear of the analyzer.
3. Lift up the battery compartment door and rotate it towards the rear of the analyzer.
4. Locate the battery retaining tab. See Figure 1-3.
5. Push down on the tab with your finger to release the battery retaining door.
6. Lift up the battery retaining door and rotate it towards the rear of the analyzer. You must hold the door in place to remove a battery.
7. Pull up on the battery removal strap to remove the battery. See Figure 1-5.

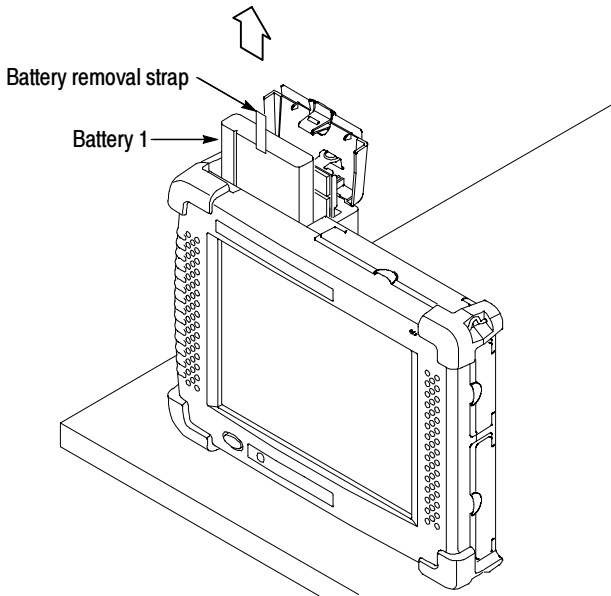


Figure 1-5: Removing a battery

NOTE. To install a new or recharged battery, follow the instructions on page 1-7 steps 7 through 10.

Connecting the Desktop Power Supply

To supply external power for bench or desktop use, connect the Desktop Power Supply to the NetTek Analyzer as shown in Figure 1-6.

The universal power supply operates from 100 to 240 VAC 50/60 Hz mains. See *Appendix B* on page B-1 for power cord options.

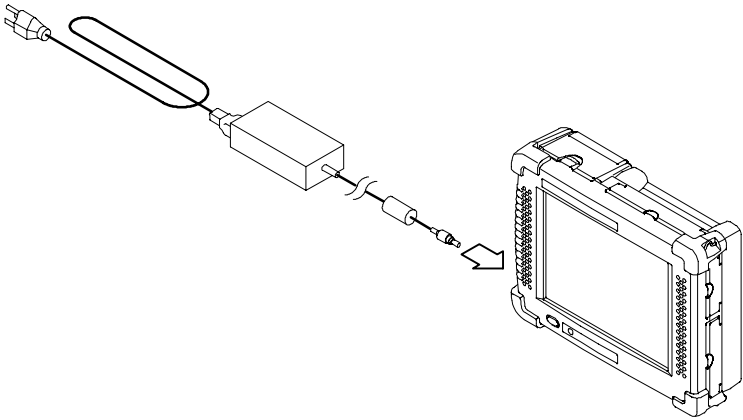


Figure 1-6: Desktop power supply

Connecting the In-Vehicle Power Adapter

To supply external power or quick charge a battery in your vehicle, connect the In-Vehicle Adapter to the NetTek Analyzer as shown in Figure 1-7.

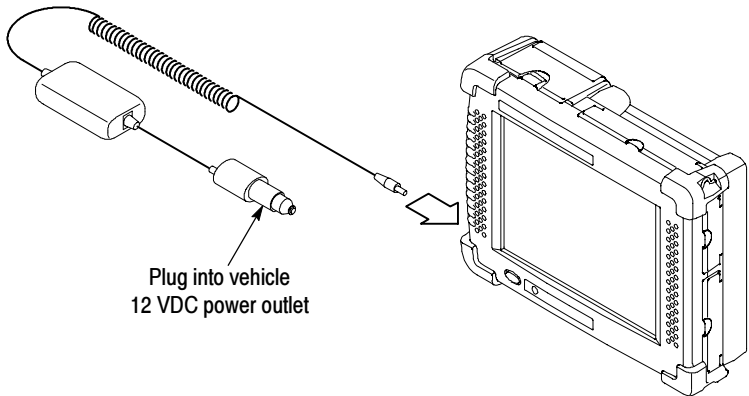


Figure 1-7: In-vehicle power adapter

Installing and Removing Instrument Modules

Use the following procedure to install an instrument module onto the rear of the NetTek Analyzer Platform or to attach one module onto another. Refer to Figure 1-9 throughout this procedure.

Installing an Instrument Module

1. Power off the NetTek Analyzer Platform. Press the large oval blue button in the lower-left corner.
2. Disconnect all cables to the NetTek Analyzer Platform and instrument modules.
3. Place the NetTek Analyzer face down on a flat surface. Support the analyzer by its four corner bumpers only.

4. Remove the bus door from the rear of the NetTek Analyzer Platform or instrument module. See Figure 1-8 or 1-9.

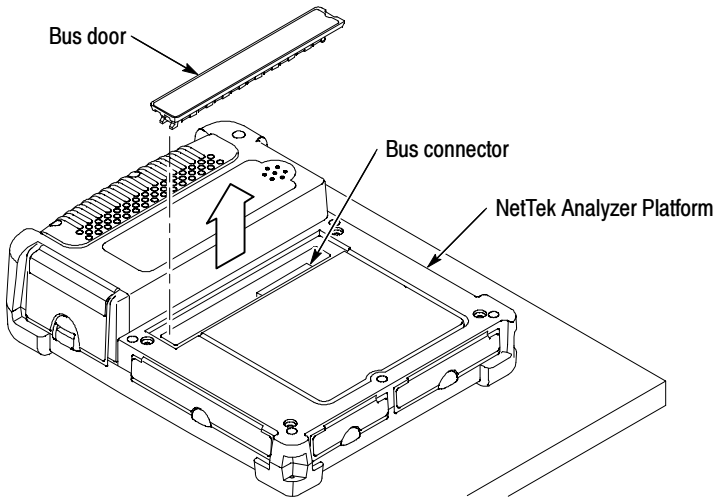


Figure 1-8: Removing the bus door

5. Carefully lower an Instrument module onto the NetTek Analyzer Platform or previously installed module to engage the bus connector. See Figure 1-9.
6. Press down firmly to seat the connector and ensure electrical contact.
7. Locate the four thumb screws. See Figure 1-9.
8. For each thumb screw, push down on the head and turn it in a counter-clockwise direction to extend the length.

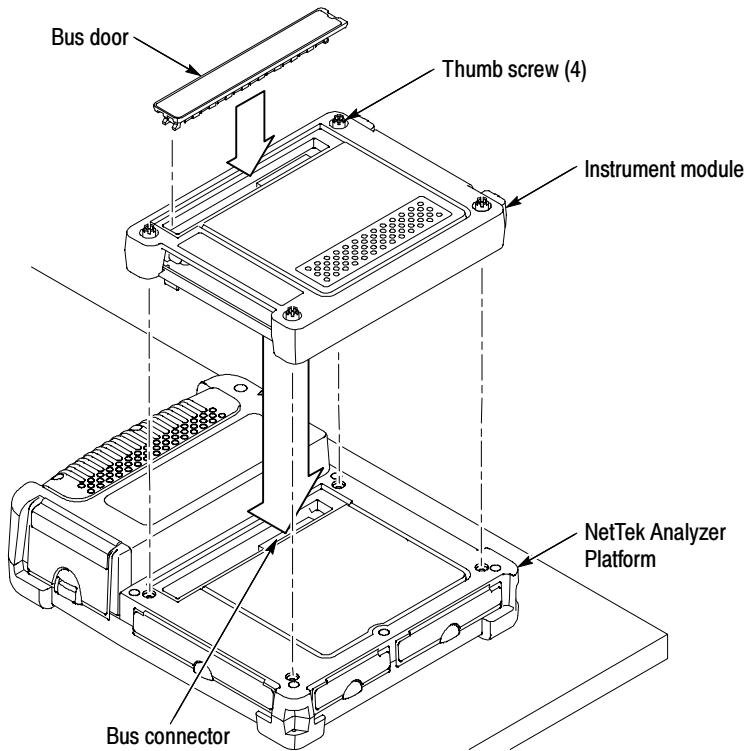


Figure 1-9: Install instrument module

9. Tighten the screws by turning them in a clockwise direction. Use the coin slot in the top of the thumb screw if you require additional torque. Be sure to tighten all screws evenly.
10. To recess the thumb screw heads, push and turn each screw head in a clockwise direction.
11. To maintain the enclosure seal integrity, reinstall the bus door into the rear of the instrument module.

Removing an Instrument Module

1. Power off the NetTek Analyzer Platform. Press the large oval blue button in the lower-left corner.
2. Disconnect all cables from the NetTek Analyzer Platform and instrument modules.
3. Place the NetTek Analyzer face down on a flat uncluttered surface. Support the analyzer by its four corner bumpers only.
4. To release the thumb-screw heads, push and turn each screw head in a counter-clockwise direction.
5. Disengage all four screws by turning them in a counter-clockwise direction. A tool or coin may be required if the screws are tight.
6. Pull up on the instrument module to remove it.
7. To maintain enclosure seal integrity, reinstall the bus door into the NetTek Analyzer Platform or instrument module.

Setting Up the Tilt Stand

For bench or desktop use, attach the tilt stand to the NetTek Analyzer and fold into place. See Figure 1-10.

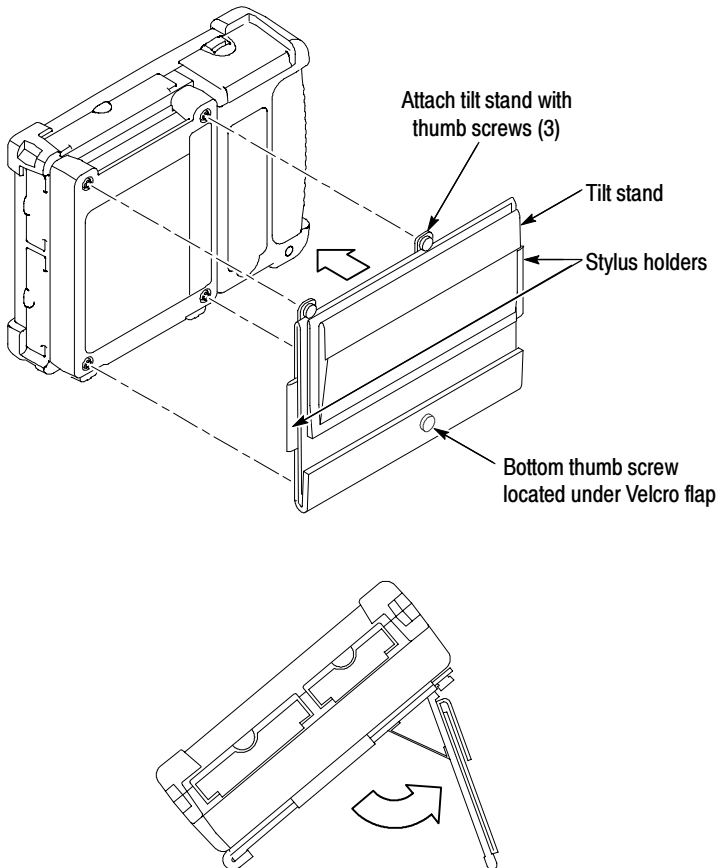


Figure 1-10: NetTek Analyzer with tilt stand installed

To install the tilt stand with two or more instrument modules attached, use the provided spacers as shown in Figure 1-11.

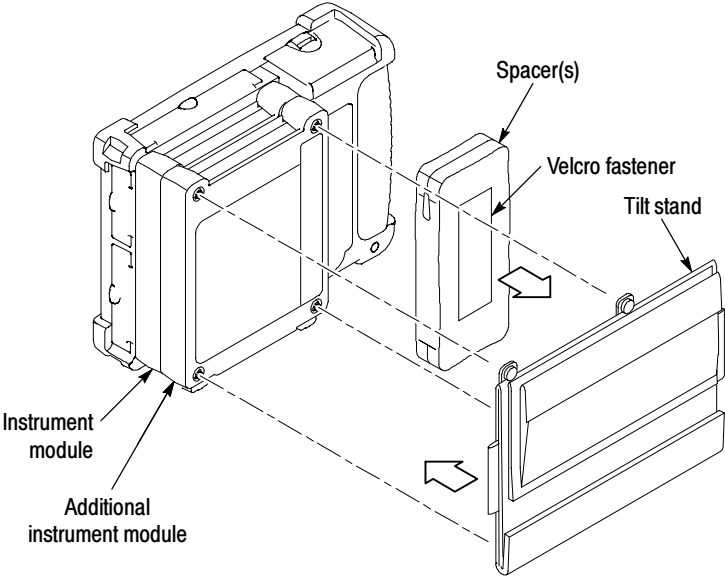


Figure 1-11: Installing the tilt stand with multiple instrument modules

Installing the Shoulder Strap

Use the shoulder strap to carry the NetTek Analyzer to the job site. Install the strap as shown in Figure 1-12.

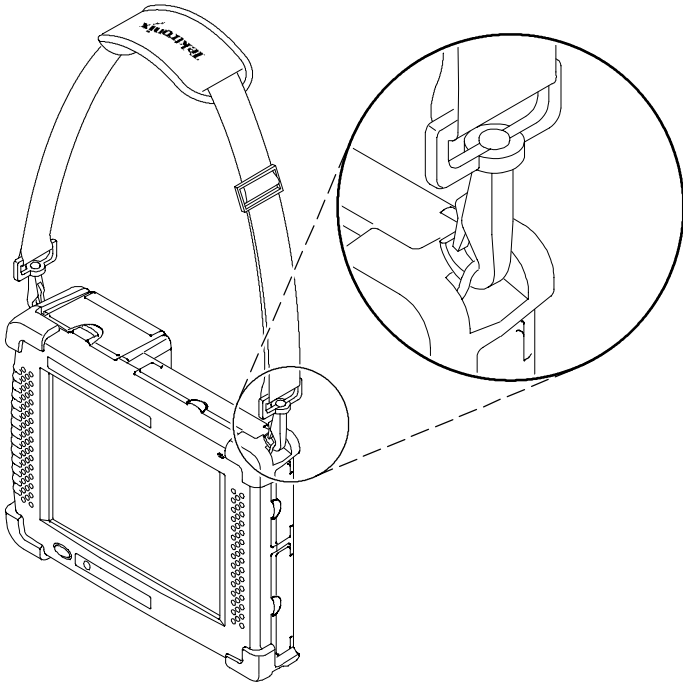


Figure 1-12: NetTek Analyzer with shoulder strap installed

Using the Strand Hook

Use the Strand hook to hang the NetTek Analyzer from a wire strand, ladder, or other support. Install the strand hook as shown in Figure 1-13.



CAUTION. *The NetTek Analyzer can weigh in excess of 12 kg (25 lbs), depending on the number of batteries and instrument modules installed. Use caution when hanging the analyzer from any support.*

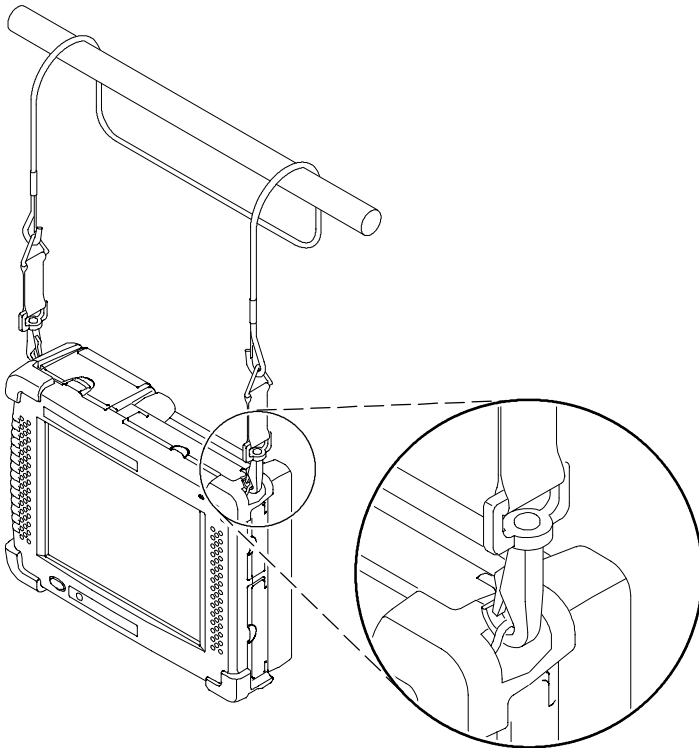


Figure 1-13: NetTek Analyzer with strand hook attached

Powering On the NetTek Analyzer

To power on the analyzer, press the large oval button in the lower-left corner. The power status indicator illuminates immediately. Allow one minute for the analyzer platform to become functional.

NOTE. *The Batteries indicator briefly illuminates red if the batteries are too low to power on the analyzer. Connect the external power supply or charge the batteries.*

Performing a Power On Self Test

The NetTek Analyzer Platform performs four different self-tests during the first few seconds of the power on sequence. Audible beeps indicate a test failure. The platform generates a different beep code for each type of test failure as described in Table 1-2.

Table 1-2: Functional check tests

Test	Test description	Failure indicator
RAM	Test entire RAM with multiple patterns.	1 beep
Boot ROM Checksum	Checksum test of flash memory, boot ROM portion.	2 beeps
Operating system checksum	Checksum test of flash memory, OS ROM portion.	3 beeps
Super I/O	Verify I/O port controller is responding.	4 beeps

In most cases, the analyzer platform will attempt to boot following a functional check failure. If the boot is successful, an error dialog appears informing the user that a power on self-test error occurred. The error dialog includes a button to open the diagnostics failure log. Details of the failure will be described in the log.

To perform additional diagnostic tests, see *Appendix E-1*.

Calibrating the Touch-Screen Display

In order for the touch-screen display to respond correctly to your taps, you must set the touch sensitivity and centering.

Setting the Stylus Sensitivity

1. Select **Start > Settings > Control Panel**.
2. Open (double-tap) the Stylus icon.
3. In the **Double-Tap** tab, double-tap the checkerboard grid at a comfortable speed with your stylus or finger. This sets the tap rate sensitivity.
4. Double-tap the clipboard to verify your settings.

Setting the Stylus Centering

1. Select **Start > Settings > Control Panel**.
2. Open the Stylus icon.
3. In the **Calibration** tab, select **Recalibrate**.
4. Follow the on-screen instructions to set the location and amount of pressure needed for the touch-screen to respond to your taps. Apply pressure to the touch-screen for approximately 5 seconds to register each tap.
5. Select **OK** to close the dialog box.
6. To save the touch-screen display settings, press the front-panel power switch.
7. Wait approximately 10 seconds and press the front-panel power switch again to resume operations.

NOTE. *Performing a system reset (Start > Programs > Tektronix Utilities > System Reset) automatically initiates a touch-screen calibration at power on.*

Powering Off the NetTek Analyzer

The NetTek Analyzer has separate, interrelated, standby and power off functions similar to a laptop PC.

Suspend Mode

Use Suspend mode to place the analyzer in a suspended (standby) state. This is the typical power down mode that allows currently loaded instrument module software to remain in volatile memory. If the analyzer remains in Suspend mode for an extended time (approximately two hours), it will automatically enter Shutdown mode and the contents of volatile memory will be lost.

To suspend analyzer operation, choose one of the following methods:

- Press the front-panel power switch.
- Select **Start > Shutdown**. In the Shut Down dialog box, select **Suspend**.

To activate the analyzer following Suspend, press the front-panel power switch. The analyzer will return to the software and setup state that existed before the user invoked suspend.

Shutdown

To completely power down the analyzer, do the following:

1. Select **Start > Shutdown**.
2. In the Shut Down dialog box, select **Shutdown**.

A shutdown clears volatile memory, including currently loaded instrument module software, user setups, and measurement data not saved to nonvolatile memory. For information on how to save these items to nonvolatile memory, refer to the NetTek Analyzer Platform online help. Select **Start > Help**. In the Help window select **Tektronix Basics**; then select **Store Data in Nonvolatile Memory**.

The next time you press the front-panel power switch following a shutdown, the analyzer will cycle through the complete power up process taking approximately one minute. You will need to load instrument module software at this time, unless you previously configured the software to load at startup.

For information on how to load software at start up, refer to the online help. Select **Start > Help**. In the Help window select **Tektronix Utilities > System Configuration > Software Configuration**.

Restart (Software Reset)

To restart the analyzer, do the following:

1. Select **Start > Shutdown**.
2. In the Shut Down dialog box, select **Restart**.

The display blanks for approximately five seconds. Software configured to load at startup, and programs loaded following startup, are reloaded. A Restart does not empty volatile memory.

Understanding the Power Switch

Press the front-panel power switch to perform one of the following functions:

- If the analyzer is shutdown: to power on the instrument.
- If the analyzer is operating: to initiate Suspend mode.
- If the analyzer is in Suspend mode: to cancel Suspend mode and activate the analyzer.
- If the analyzer is in PowerSaver mode (touch-screen display off): to activate the display.

Front-Panel Reset Switch

See page 2-2 for information on the front-panel hardware reset switch.

Preventing Personal Injury from the Effects of Lightning



WARNING. *To prevent personal injury from the effects of lightning, exercise the following precautions when using this product.*

Before connecting this product to any source

- Be sure there is no lightning in your vicinity.
- Check your local weather forecast for the possibility of thunderstorms or lightning.
- If weather conditions could allow thunderstorms or lightning to develop, be sure to visually check the sky and weather conditions in your area frequently.
- If you can hear thunder or if you see lightning, do not connect this product to any source that may be exposed to the effects of lightning.
- Use your own good judgement and common sense. You must protect yourself from the effects of lightning.
- You must assume that hazardous voltages will be present on exposed surfaces of this product if it is connected to a source exposed to lightning. The insulation of this product will not protect you from these hazardous voltages.

Do not connect this product to any source which might be subject to the effects of lightning

If thunderstorms or lightning are in your vicinity:

- When weather conditions that could lead to lightning activity exist in your area, ***you could be at risk of a lightning strike*** before the cloud is close enough for you to hear thunder or see lightning.
- When lightning strikes a structure or facility, current travels through the rebar, concrete, pipes, cables, vent stacks, and electrical system.

- Lightning can induce electric and magnetic fields into structures and portions of wiring. The length of a conductor affected by the magnetic field of a lightning strike may exceed two miles.

Be alert and aware of the effects of lightning

- When lightning strikes a conductor, which in turn introduces current into an area some distance from the ground strike point, *equipment can be damaged and personnel injured* if they become an indirect path in the completion of the ground circuit.
- Conductors such as the braided shields of cables or unshielded wires, will have significant transient currents flowing in them in regions exposed to the electric field effect of lightning.
- Induced voltages may cause breakdown of insulation in wiring at connectors and in electrical components, or breakdown of air.



Operating Basics

Operating Basics

This section contains NetTek Analyzer Platform operating information on the following topics:

- Identifying controls, connectors, and indicators
- Locating inputs, outputs, and storage devices
- Understanding the user interface
- Using online help
- Loading instrument module software

Functional Overview

The NetTek Analyzer Platform employs a touch-screen display and stylus instead of a keyboard and mouse. (An optional keyboard is available, see page B-2). To use the stylus as you would the mouse on your desktop computer, select an object by tapping it (pressing down). To move the object on the screen, continue pressing down while sliding the object to the desired location.



CAUTION. *Only use soft objects, such as plastic or your finger, to tap the touch-screen display. Do not use metal or other abrasive materials as they will damage the display surface. To clean the display, see page D-3 for instructions.*

Identifying Front-Panel Controls and Indicators

Use the front-panel controls to power the NetTek Analyzer on and off, reset the analyzer, and determine operating status.

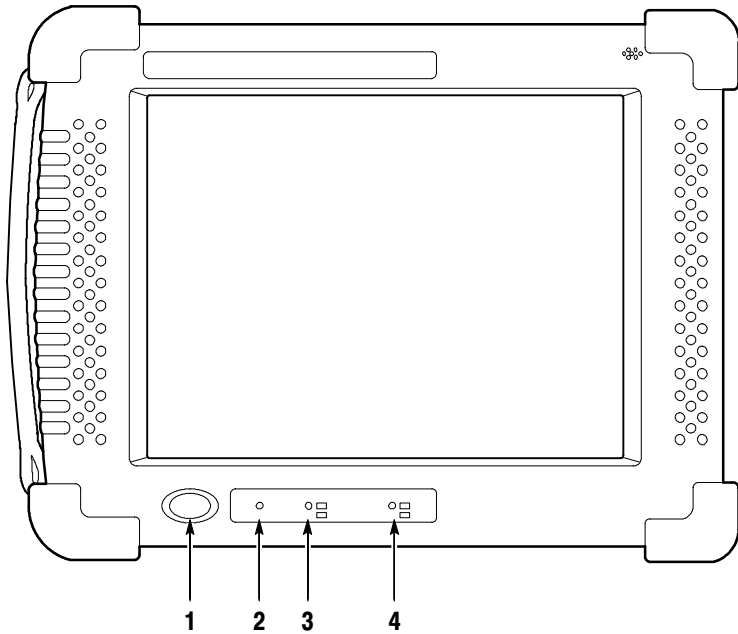


Figure 2- 1: NetTek Analyzer front-panel controls and indicators

1. **Power/Suspend Switch.** Push on; push off. See pages 1-19 and 1-21 for specific information.
2. **Reset Switch.** Push to perform a hardware reset if a lock-up occurs. Use a pointed object, such as a paper clip or pen tip, to access the switch through the front-panel opening. Programs loaded into volatile memory since startup will be lost.

- 3. Status Indicator.** Green indicates power on. Amber indicates display off PowerSaver mode.
- 4. Batteries Indicator.** Green indicates battery charging. Red indicates a low battery. The low battery indicator illuminates when the battery capacity reaches 20% of total charge. The NetTek Analyzer will initiate a memory backup and shutdown when the remaining capacity reaches 5% of total charge.

Locating Inputs, Outputs, and Storage Devices

Figures 2-2 and 2-3 identify the locations of the NetTek Analyzer inputs, outputs, and storage devices.

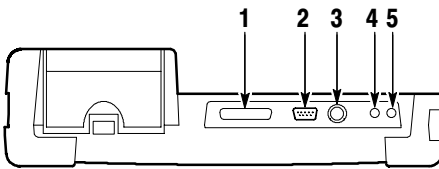


Figure 2-2: NetTek Analyzer inputs and outputs.

- 1. Parallel Port.** Connect to an external device for parallel communications.
- 2. RS-232 Port.** Connect to an external device for serial communications.
- 3. Keyboard Port.** Connect to an external PS/2 keyboard. See page 1-3 for additional information.
- 4. Headphone Jack.** Connect to portable headphones, 3.5 mm ($1/8$ in) diameter. See page A-2 for electrical specifications.
- 5. External Microphone Jack.** Connect to a portable microphone, 3.5 mm ($1/8$ in) diameter. See page A-2 for electrical specifications.

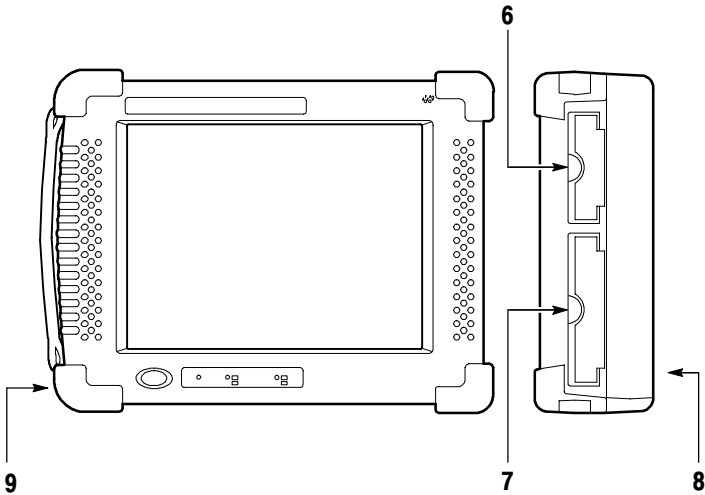
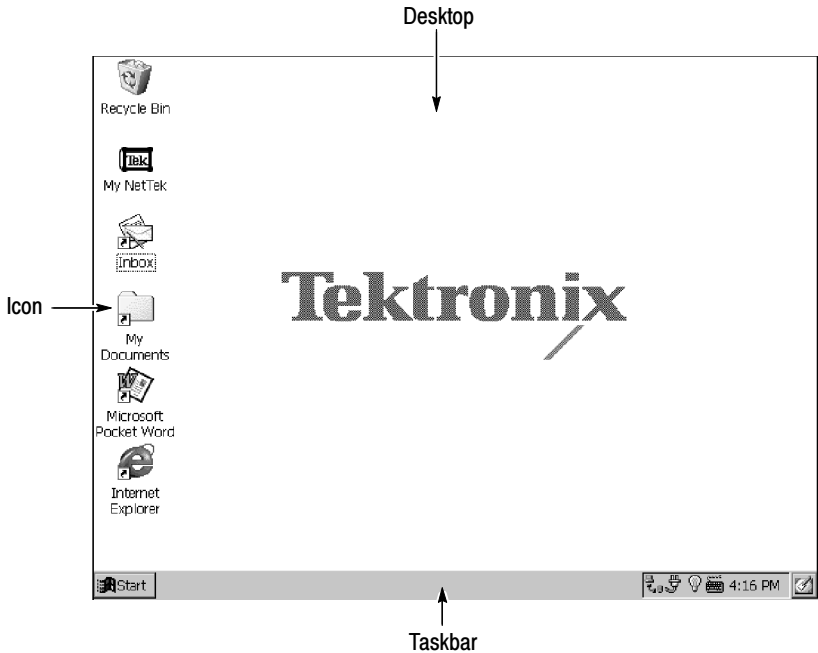


Figure 2-3: NetTek Analyzer audio accessories, power inputs, and storage devices.

6. **PCMCIA Ports.** Location of the two PCMCIA Type II ports. See page 3-19 for additional information.
7. **Floppy Disk Drive (Optional).** Location of the optional floppy disk drive. See page 3-17 for additional information.
8. **Speaker.** Location of the internal speaker.
9. **DC Power Jack.** Connect to the desktop power supply or in-vehicle adapter. See pages 1-10 and 1-11 for additional information.

Navigating the Desktop

The NetTek Analyzer desktop is your primary workspace. Use the desktop to configure hardware and software, adjust settings, establish communications, and access instrument module test tools.

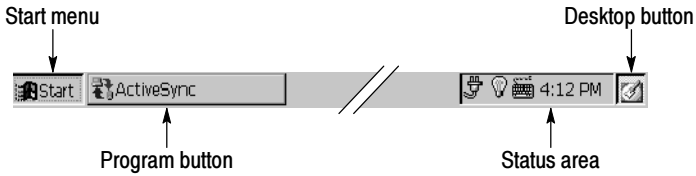


Icons

Double-tap desktop icons to open folders or to start programs.

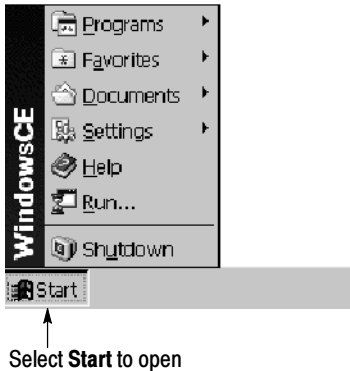
Taskbar

The Taskbar contains the Start menu, buttons to identify the programs you are running, a status area, and a desktop icon.



Start Menu. Use the Start menu to load and run instrument modules and other programs, access settings, open documents, and obtain help. Select (tap) **Start** to open the menu; then select the entry you want.

For information on the Start menu selections, see *Using the Start Menu* on page 3-1.









Program Buttons. To hide a program that is running, select its taskbar button. To restore the program, select the button again.

Status Area. Icons and buttons appearing in this area indicate status, activate features, or open settings windows. Double-tap the icons for further information.

Table 2-1 explains the function of some common status icons. For a complete list and explanation of all status area icons, refer to the NetTek Analyzer Platform online help. Select **Start > Help**. In the Help window select **Windows CE Basics**; then select **Understanding Taskbar Icons**.

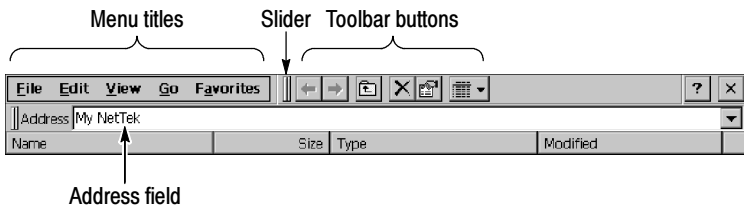
Table 2-1: Status area icons

Tap this icon	To	Details
	Double-tap to open the Power Management utility.	The analyzer is operating on external AC power.
	Double-tap to open the Power Management utility.	The analyzer is charging batteries.
	Double-tap to open the Power Management utility.	The analyzer is operating on battery power. Also indicates charge level.
	Double-tap to open the Backlight utility.	Adjust the backlight brightness.
	Single-tap to open the Input Panel soft keyboard.	Single-tap to close the keyboard.
	Double-tap to open the Date/Time utility.	Set the date and time.

Desktop Button. Tap the desktop icon to minimize all running programs and display the desktop.

Using Menu and Toolbar Buttons

Most programs have a command bar at the top of the program window. Command bars contain menu titles and toolbar buttons that change depending on the program requirements.




Menu Titles. To open a menu, select (tap) the menu name; then select the entry you want.


Slider. Select the command bar slider to switch between displaying toolbar buttons only or menu names and toolbar buttons. You can drag the slider to display the buttons and menu names you want. You can also drag the slider down to move the toolbar buttons under the menus.

Toolbar Buttons. To execute a command from a toolbar button, select (tap) the button.

Address Field. Enter text in the address field from an external keyboard or the Input Panel soft keyboard.

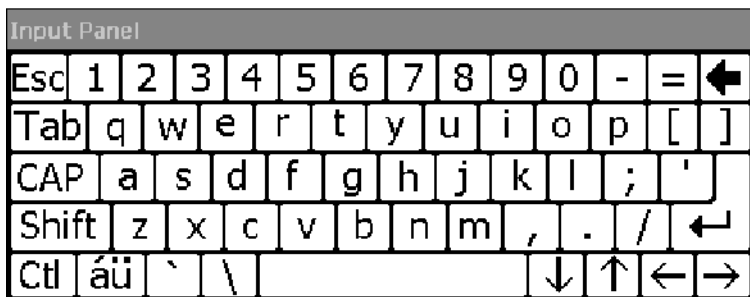
1. Enter text directly from an external keyboard or from the soft keyboard. (See *Input Panel (Soft Keyboard)* on page 2-9.)
2. Press **RETURN** on the external keyboard or tap  on the soft keyboard to enter text or execute the command.



For additional information on how to use My NetTek menus and toolbars buttons (or for other general information), refer to the NetTek Analyzer Platform online help. Select **Start > Help**; then select **Window CE Basics** in the Help window.

NOTE. For details on the menus and tool bar buttons of individual programs, refer to their online help. Tap the  icon in the upper-right corner of the program window.

Using the Input Panel (Soft Keyboard)

Use the Input Panel soft keyboard to type characters into text boxes or address fields without using an external keyboard.



1. Tap the  icon in the toolbar status area.
2. Tap the Input Panel keys to enter text.
3. Tap  (RETURN) to wrap text or execute a command.
4. Tap the keyboard icon to close the keyboard.


To set soft keyboard properties, select **Start > Settings > Control Panel**. Open the Input Panel icon, and then select **Options**.

Special Characters

The soft keyboard includes characters not visible on the startup keyboard.


CAP Key. Tap the **CAP** (lock) key to create all capital letters and common characters.

Shift Key. Tap the **Shift** key to create a single capital letter or common character.

 **Key.** Tap this key to create special characters.

Getting Help










To open the Help window and obtain general information on NetTek Analyzer Platform topics, select **Help** from the Start menu.

To get help information for the program you are currently running or from a dialog box, tap the  icon in the upper-right corner of the active screen or dialog box.

The Help Window

Table 2-2 explains how to use the Help window buttons.

Table 2-2: Help window buttons

Tap this button	To
 All Topics	Display the NetTek Analyzer main table of contents.
 Back	Return to the previous help screen.
 Contents	Display the current program or local table of contents.
	Display full-screen help text.
	Display the help text in its own window. Tap and drag the Help window title bar to move the window.
	Close the Help window. To reopen the window, tap the Help icon in the taskbar.
	Close the Help window and quit help.
	Scroll the text towards the bottom of the screen.
	Scroll the text towards the top of the screen.

Loading Module Software

To perform test tool measurements, such as OTDR or base station analysis, you must install instrument modules onto the rear of the NetTek Analyzer Platform and access their ROM-based software. See page 1-11, *Installing and Removing Instrument Modules*.

Once the instrument module is installed, you have the following options to load and run measurement software:

- Double-tap an instrument module application icon on the desktop. (A shortcut must be previously user-created or installed at the factory.)
- In the toolbar, select **Start > Programs > NetTek**; then select the **<Instrument Module Application Software>** you want to run.
- In the toolbar, select **Start > Programs > Tektronix Utilities > System Configuration**. In the Software tab select the application name of the software you want to run, and then select **Load**. You can also configure applications to load automatically at startup.

NOTE. *Depending on the factory configuration of your analyzer, instrument module software may load automatically at startup.*



Reference

Using the Start Menu

This section provides information on the Start menu selections. Use the Start menu to load and run instrument module software and other programs, access settings, open documents, and obtain help.

To open the Start menu, select **Start** in the toolbar at the bottom of the desktop window. For additional information on individual menu selections, refer to the online help.

Select Start to open these menus:			So you can:
> Programs	> Communication	> PC Link	Communicate with a desktop computer.
		> Remote Networking	Set up modem and custom PC Link connections.
		> Terminal	Emulate a terminal; connect to a server.
		> Virtual CE	Enable remote control of NetTek Analyzer from a PC.
		> vxHpc	Perform serial and telnet communications (evaluation version)
		> NetTek	> instrument module application
> Tektronix Utilities	> Diagnostics	Run NetTek Analyzer diagnostics.	
	> Module Upgrade	Install instrument module upgrade software.	
	> System Configuration	List properties; load software; set startup.	
	> System Reset	Reset the analyzer following a software upgrade.	

Select Start to open these menus:	So you can:
> Programs (Cont.)	> Command Prompt Open a window to enter and execute commands.
	> Inbox Run <i>Pocket Inbox</i> . Send and receive email.
	> Start Floppy Disk Start the floppy disk drive after installing a disk.
	> Internet Explorer Run <i>Pocket Internet Explorer</i> . Access the Internet.
	> Microsoft Pocket Word Run <i>Pocket Word</i> . Create and view Word documents.
> Windows Explorer Run <i>Pocket Explorer</i> . Access the NetTek Analyzer file system.	
> Favorites	Open programs and folders. See Start > Help > Windows CE Basics > Index > Favorites command for add/remove instructions.
> Documents	Open a document created since the last shutdown.
> Settings	> Control Panel Open the Control Panel. > Taskbar Set taskbar properties options.
> Help	Display the NetTek Analyzer main help table of contents.
> Run	Run a program. Enter a name or select Browse to make a selection.
> Shutdown	Shutdown, suspend, or restart the analyzer.

Managing Batteries

This section contains information on the following topics:

- Caring for batteries
- Checking the charge status
- Charging batteries
- Calibrating batteries
- Replacing the original batteries
- Conserving battery power

Caring for Batteries

The NetTek Analyzer uses Lithium-Ion (Li-Ion) batteries designed to last at least two years or 300 charge-discharge cycles. Failure to charge, discharge, or operate a battery under conditions recommended in this section, can shorten battery life.

Li-Ion batteries have an internal circuit that monitors their charge status. When batteries are not fully discharged or fully charged, the circuit accumulates charge-tracking errors. If the circuit detects accumulated errors of greater than 10%, the analyzer reports the battery as uncalibrated. An uncalibrated battery cannot accurately report its operating capacity.

Although Li-Ion batteries do not exhibit the memory effects of other battery technologies (NiCad, NiMH), they should still be fully discharged before being recharged. Following this practice maintains battery calibration, allowing the analyzer to accurately predict the remaining time it can operate.

Continuous Charging

You do not need to continuously charge (trickle charge) Li-Ion batteries to maintain full operating capacity between jobs. A fully charged Li-Ion battery can lose up to 10% of its charge during the first month of nonuse. Self-discharge then tapers off in increments of

about 5% per month. If you plan to store batteries long term, read the *Long Term Storage* instructions below.

Charging Temperature

Charge the batteries within an ambient temperature range of 0 to 45 °C (32 to 113 °F). Charging batteries outside of this range can damage cells or cause them to leak. Charging efficiency is best between 0 and 30 °C (32 and 86 °F).

Discharging Temperature

The batteries are rated to operate between -10 °C to +50 °C (-14 to +122 °F). Operating outside of this range can produce damage. Battery discharge capacity drops significantly at temperatures below 0 °C (32 °F) and above 45 °C (113 °F).

Cold temperatures adversely affect the normal electrochemical reactions within a battery, reducing the available capacity. Although Li-Ion batteries can operate down to -20 °C without damage, the available capacity is significantly reduced below 0 °C. You can minimize this loss by keeping the batteries warm prior to and during use.

Short Term Storage

Store batteries in a low-humidity environment free of corrosive gases. Storage temperature should range between -40 to +50 °C (-40 to +122 °F). Storing batteries in high humidity environments, or outside the temperature range, can rust metallic parts and cause leakage.

Long Term Storage

Store Li-Ion batteries for one year or longer in a location with a temperature range between 10 and 30 °C (50 and 86 °F). It is best to fully discharge batteries before long term storage. Fully charge and discharge batteries once a year to prevent internal leakage and deterioration.

Service Life

Because batteries rely on internal chemical reactions, performance deteriorates not only with use but also during prolonged storage. A Li-ion battery will last two years or 300 charge-discharge cycles, if

used under the conditions described in this section. Improper use can shorten battery life or reduce performance.

NOTE. *Significantly reduced reserve capacity, despite proper charging and discharging, indicates the end of battery life.*

Li-batteries must be disposed of properly. See page vii for battery disposal and recycling information.

Checking the Charge and Calibration Status






Use the following methods to check battery charge level, calibration status, and remaining operating time.

Battery Indicator

Each Li-Ion battery has an internal microprocessor that monitors its charge level.

To check the charge level, do the following:

1. Remove the battery from the analyzer. See page 1-8 for instructions.
2. Press the **PUSH** switch on the side of the battery.
3. Use the following table to determine the battery charge status.

Indicators	Activity	Charge capacity
	Blinks 3 times	At or below 10%
	Lights for 5 seconds	10 to 25%
	Lights for 5 seconds	26 to 50%
	Lights for 5 seconds	51 to 75%
	Lights for 5 seconds	76 to 100%

Taskbar Icon

A battery icon appears in the taskbar when the analyzer operates from battery power. The icon displays the battery charge level in 10% increments. If two batteries are installed, the icon displays the average charge level of the two combined batteries.

When the analyzer operates from AC power (from the Desktop Power Supply) a plug icon appears in the Taskbar status area.

Control Panel

The Power Management Batteries tab provides general information on battery status. This is the most accurate method of assessing battery conditions. Batteries must be in a calibrated state to accurately assess their charge level. See page 3-8 for calibration information.

To open the Batteries tab do the following:

1. Select **Start > Settings > Control Panel**.
2. Open the Power Management icon, and then select the **Batteries** tab.

The charge level, an estimate of the remaining operating time (based on the average current presently being drawn), and the calibration status is reported.

Remaining Time. The Remaining Time field in the Power Management Batteries tab shows the amount of time you can continue to operate the analyzer and attached module(s) from the battery in use. This information is not reported for a second battery (if installed) or if the analyzer is operating from external power. The remaining time calculation is based on a one minute running average of the current drain for the battery in use. Wait at least one minute following any power event (power on, restore from suspend, instrument module start up, etc) before trusting the reading.

Charging Batteries

Use the following methods to charge the batteries.




WARNING. Do not attempt to charge a battery below 0 °C (32 °F) or above 45 °C (113 °F). Charging a battery outside of this range can damage the battery and will result in a partial charge.

Internal Charge

The analyzer has a built-in charge system that can charge its internal batteries while the analyzer is operating or shutdown. A fully discharged battery requires approximately 4 hours to fully charge if the analyzer is shutdown. If the analyzer is operating, a battery can take up to 8 hours to fully charge.

If the analyzer has two batteries installed, it will charge the battery with the highest available capacity first, until fully charged. It will then charge the second battery.

Likewise, if the analyzer has two batteries installed, it will operate from the battery with the lowest available capacity until it reaches full discharge. The analyzer will then operate from the second battery until it reaches full discharge.

NOTE. The  icon appears in the Taskbar when a battery is charging.

To charge a battery, do the following:

1. Place the battery in the battery compartment. See page 1-5 for instructions.
2. Apply external power from the desktop power supply. The front-panel Charger indicator illuminates green and the battery begins to charge immediately.

External Charge

If you purchased the optional battery charger as an accessory (see *Optional Accessories*, page B-2), use the following method to charge the batteries:

1. Place up to two batteries in the charger slots.
2. The batteries will begin to charge immediately.

A fully discharged battery can take up to three hours to recharge.

Partial Charge

You can quick charge partially discharged batteries by applying power from the desktop power supply or in-vehicle adapter. However, repeatedly charging partially discharged batteries will cause them to become uncalibrated over time. Refer to the **Start > Settings > Control Panel > Power Management > Batteries** tab to determine the charge and calibration status of your batteries.

Calibrating Batteries

Calibration refers to the ability of a battery to report its current capacity, which the analyzer uses to calculate how much longer it can operate under the current conditions.

To determine the calibration status of a battery, select **Start > Settings > Control Panel > Power Management > Batteries**. The Batteries tab lists the calibration status of the batteries, as well as other useful information.

A battery loses its calibration after extended periods of discharging and charging when the battery is not allowed to fully discharge. For example, if you operate a battery for one hour a day or less, and recharged it after each use, over time the battery will become uncalibrated.

Li-Ion batteries have an internal circuit that monitors their charge status. When a battery is not fully discharged or fully charged, this circuit accumulates charge-tracking errors. If the circuit detects accumulated errors of greater than 10%, the analyzer reports the battery as uncalibrated. An uncalibrated battery cannot accurately report its remaining operating time.

The basic idea of calibration is to cycle the battery from a fully charged state to a fully discharged state, and then back to a fully charged state. This is what the external charger does automatically, and what the internal charge method does step-by-step. Using the fully charged state as a reference, the analyzer can track the charge status of a battery.

If a battery is reported uncalibrated by the Power Management > Batteries tab, you can no longer use the reported information to predict how much longer the analyzer will operate.

External Calibration

If you purchased the optional battery charger as an accessory (see *Optional Accessories*, page B-2), use the following method to calibrate a battery.

1. Place the battery in the left-hand slot of the charger.
2. Press the **Push to Recalibrate Left Battery Bay** button.

The charger will charge, discharge, and then fully recharge the battery returning it to a fully calibrated state. The calibration process can take up to ten hours to complete. Overnight calibration is recommended due to the slow nature of the discharge-charge cycle.

Internal Calibration

If you do not have the optional battery charger, use the following method to calibrate a battery inside the analyzer.

1. Select **Start > Settings > Control Panel > Power Management** and open the **Batteries** tab. Verify the battery is uncalibrated.
2. Shutdown the analyzer to allow a faster charge rate.
3. Apply external power from the desktop power supply or in-vehicle adapter for approximately 4 hours.
4. Press the front panel power switch to power on the analyzer.
5. Open the **Batteries** tab to verify the battery is fully charged (see step 1 above).

6. Disable the PowerSaver feature. Select **Start > Settings > Control Panel > Power Management > PowerSaver**; then select **No PowerSaver actions**.
7. Operate the instrument until the analyzer powers off, indicating the battery is fully discharged (approximately six hours).
8. Again, apply external power from the desktop power supply or the in-vehicle adapter for approximately 4 hours. Leave the analyzer in the shutdown state.
9. Select **Start > Settings > Control Panel > Power Management** and open the **Batteries** tab. Verify that the battery is fully charged and calibrated.

If the battery is not fully charged and calibrated, attempt to calibrate the battery again. If the second attempt fails, replace the battery.

Replacing the Original Batteries

Connect the desktop power supply, or install a second battery, to avoid possible loss of data when replacing the battery.

Use the instructions on page 1-8 and 1-7 to remove and replace the battery.

NOTE. *Replace the Li-Ion batteries only with the type and model recommended: Moltech type NI2020.*

Lithium batteries must be disposed of properly. See page vii for battery disposal and recycling information.

To achieve optimum performance from a new battery, fully charge the battery as described on page 3-7; then disable the PowerSaver feature (**Start > Settings > Control Panel > Power Management > PowerSaver > No PowerSaver actions**) and fully discharge the battery. Finally, fully recharge the battery again.

Conserving Battery Power

Under normal conditions, you can operate the NetTek Analyzer for several hours using the internal batteries. Here are a few tips to help you conserve battery life:

1. In general, connect the desktop power supply and use external power whenever possible, especially when:
 - Establishing a dial-up connection (some modems use considerable power).
 - Operating the touch-screen display at high brightness.
 - Connecting to a desktop computer.
 - Using a PC card or other peripheral.
2. Set the analyzer to suspend operations or turn off instrument modules when not taking measurements.

PowerSaver Options

To turn off features following a period of user inactivity, do the following:

1. Select **Start > Settings > Control Panel**.
2. Open the Power Management icon.
3. Select the **PowerSaver** tab.
4. Select an action to reduce power consumption when idle:
 - **Suspend** (suspends instrument operation and terminates measurements).
 - **Turn off screen and backlight**
 - **No PowerSaver actions**
5. Select **Use PowerSaver on external power** to implement PowerSaver actions while operating on external power.
6. Select the **Minutes of idle time until PowerSaver** up/down arrows to set the amount of idle time before the PowerSaver actions take effect.

7. Select **OK** to apply changes or **Cancel** to return the initial settings.

PowerSaver actions take effect following the specified idle period (Minutes of idle time until PowerSaver), if you do not touch the keyboard or tap the touch-screen display.

NOTE. *To activate the screen and backlight following a PowerSaver action, tap the screen or press the front-panel power switch.*

To reactivate the analyzer following a “Suspend” PowerSaver action, press the front-panel power switch.

Turn Off Instrument Modules

To turn off unused modules, do the following:

1. Select **Start > Settings > Control Panel**.
2. Open the Power Management icon.
3. Select the **Modules** tab.
4. Select an option to reduce power consumption:
 - **Only the modules used by the selected window in the display receive power.** Only instrument modules running software in the active window (foreground) receive power. All other modules will be shut down.
 - **All modules receive power at all times.** All instrument modules running software on the NetTek Analyzer Platform receive power at all times, regardless of windowing.

NOTE. *Depending on the power requirements of the the attached Instrument modules, the NetTek Analyzer Platform cannot always supply enough power to run all modules at once, even with the desktop power supply connected. If the platform detects a power conflict when it loads a module, a warning is issued and you must decide which modules to run with the available power.*

Turn Off Sounds

By default the analyzer produces sounds in response to a number of events, such as warnings, appointments, and button presses.

To turn off unwanted sounds, do the following:

1. Select **Start > Settings > Control Panel**.
2. Open the Volume and Sounds icon.
3. Select the **Sounds** tab.
4. Turn off any unnecessary sound events.
5. If desired, select the **Volume** tab and move the slider to reduce the volume.

Understanding Memory Resources

The NetTek Analyzer Platform uses SDRAM and Flash ROM to support the internal requirements of the CPU and operating system. The platform supports the standard and optional storage media summarized in Table 3-1.

Table 3-1: NetTek Analyzer Platform memory resources

Memory location	Capacity	Memory description	Notes
OS Flash	32 MB	Read only (ROM) ¹	Hosts operating system.
SDRAM	64 MB	Read/write (RAM) ²	32 MB run-time OS, 16 MB program, 16 MB file system memory. To adjust the memory allocation, select Start > Settings > Control Panel > System and open the Memory tab.
\BuiltInDisk	16 MB	Read/write ¹	Select Start > Programs > Windows Explorer to access the file system.
\Floppy-Disk ³	1.4 MB	Read/write, diskette ¹	
\Storage Card	User purchase	Read/write (PC card) ¹	
\Storage Card2	User purchase	Read/write (PC card) ¹	

¹ **Nonvolatile memory.**

² **Volatile memory.**

³ **Optional accessory, see page B-3.**

Loading a Floppy Disk

Use the following procedure to load a floppy disk.

1. Open the access door on the right side of the analyzer. See Figure 3-1.
2. Insert a floppy disk into the drive as shown.

NOTE. *The NetTek Analyzer does not support disk formatting. Purchase 3.5 inch, 1.44 MB high-density preformatted disks or format disks on another PC.*

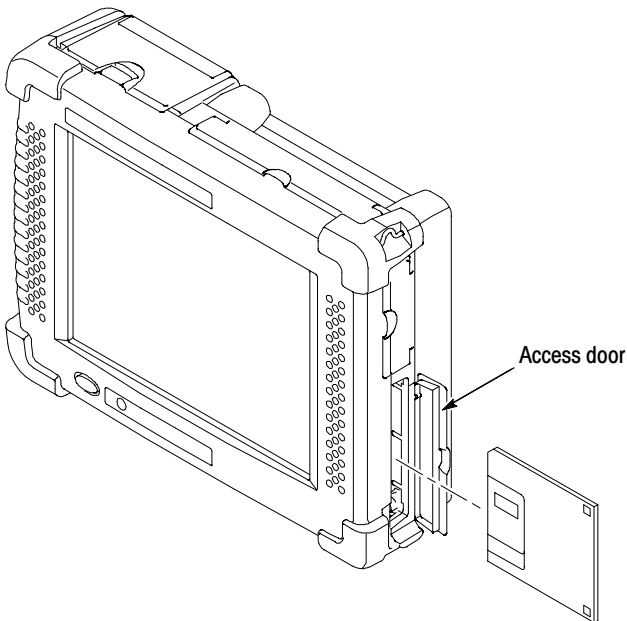


Figure 3- 1: Installing a floppy disk

3. Select **Start > Programs > Start Floppy Drive**.
4. Select **Start > Programs > Windows Explorer**.
5. Double-tap the **FloppyDisk** folder to access files and folders on the floppy disk.
6. To release the disk, press the button at the top of the drive.
7. Repeat steps 2 and 3 above if you insert another disk or reinstall the same disk.

Installing a PC Card

Use the two PCMCIA Type II ports to interface with PC cards or other devices. (See page B-2 for a list of optional accessories.)

- **FlashDisk card.** Add extra memory to the NetTek Analyzer file system.
- **Ethernet card.** Connect to a LAN (local area network) over an Ethernet.
- **Modem card.** Establish a dial-up connection to a remote host.



CAUTION. *Suspend or shutdown the NetTek Analyzer before installing any PC card. Failure to do so could result in loss of user data due to a system crash.*

To install a PC card do the following:

1. Read any manufacturer's instructions on installing the PC card.
2. Open the access door on the right side of the analyzer. See Figure 3-2.
3. With the PC card label facing the analyzer display, slide the card into the NetTek Analyzer as shown.
4. Press firmly to seat the card connector.
5. To release the card, press the button at the top of the card slot.

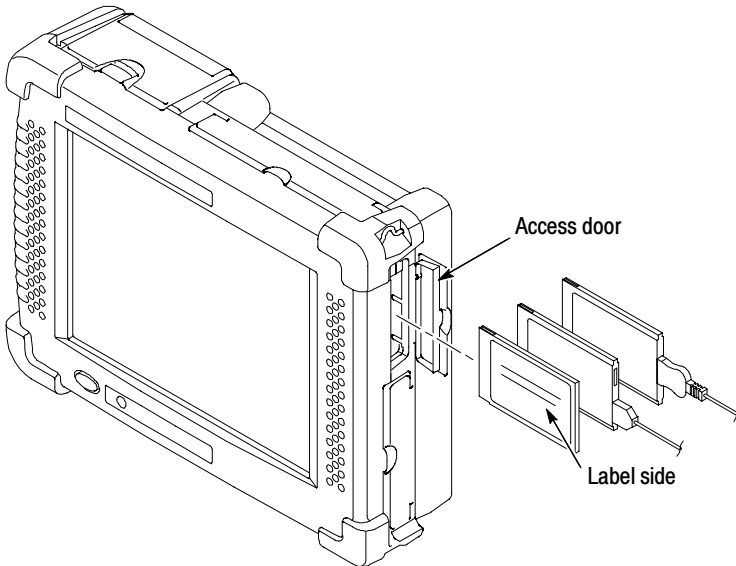


Figure 3-2: Installing a PC card

NOTE. Regardless of the initial slot occupied, the first PC card you insert will be designated PCMCIA Port 1. The second card you insert will be designated Port 2.

Accessing Flash Card or SRAM Memory. To access PC card memory, do the following:

1. Select **Start > Programs > Windows Explorer**.
2. Double-tap the **Storage Card** folder.
3. Open the desired PC card folders and files.

Connecting to a Remote Computer

To install module upgrade software you need to set up communications between the NetTek Analyzer Platform and a remote PC computer.

PC Requirements

Use a desktop computer with CD-ROM drive and Windows 95, 98, NT 4.0, Windows 2000 or Windows XP operating system.


Connecting the Analyzer to a PC

1. Connect one end of the standard accessory 9-pin RS-232 cable to the serial (COM) port on the PC. See your computer documentation for the port location.
2. Connect the other end on the cable to the NetTek Analyzer serial port. See page 2-3 for the port location.

Installing Microsoft ActiveSync on the PC

1. Insert the *Microsoft ActiveSync* CD-ROM (shipped with the analyzer) into the CD-ROM drive of the PC.
2. The disk should start up automatically. If it does not, select **Start > Run**. In the Open field, type **d:\setup**, where *d* is your CD-ROM drive.
3. The Microsoft ActiveSync **Setup** window appears on the PC desktop. Follow the on-screen instructions to install the software and establish a connection to your NetTek Analyzer.

Establishing a Connection Between the NetTek Analyzer and PC

1. In the PC taskbar, double-click the ActiveSync  icon.
2. In the ActiveSync window, select **File > Get Connected**. Follow the on-screen instructions to establish a connection.
3. On the NetTek Analyzer, select **Start > Programs > Communications > PC Link**.



You may have to repeat step 3 and or click **Retry** in the Get Connected dialog box several times to complete the connection. You may also see a Connection Dropped dialog box on the analyzer.

Setting up a Partnership

After a connection is established between the NetTek Analyzer and the PC, the **New Partnership Wizard** window will appear.

4. Select **No** in the New Partnership Wizard dialog box.
5. Click **Next**.

This completes the connection between the NetTek Analyzer and the PC.

NOTE. The Connection  icon appears in the taskbar of the NetTek Analyzer when a connection is established. On the PC, the ActiveSync icon  changes to bright green when a connection has been established.

6. Press the NetTek Analyzer front-panel power switch to suspend operations and save the connections settings in nonvolatile memory.
7. Press the NetTek Analyzer front-panel power switch again to restore operations.


Establishing Future Connections

If you leave ActiveSync installed on your PC, use the following procedure to remotely access the NetTek Analyzer the next time you want to install module upgrade software.

1. Connect one end of the standard accessory 9-pin RS-232 cable to the serial (COM) port on the PC. See your computer documentation for the port location.
2. Connect the other end on the cable to the NetTek Analyzer serial port. See page 2-3 for the port location.
3. When you power on the NetTek Analyzer, ActiveSync will display a **Device Not Recognized** dialog box. When this occurs, go to the NetTek Analyzer, select **Start > Programs > Communications > PC Link**.
4. In the **Device Not Recognized** dialog box, select **Retry** to establish the connection.

Troubleshooting

If you experience trouble making a connection, try the following:

- Check the cable connections.
- Restart the analyzer.
- Make sure the PC and NetTek Analyzer are using the same baud rate. 19200 is the recommended rate. You may need to lower the rate on both computers.
- Double-click the ActiveSync  icon in the PC taskbar. Select **File > Connection Settings** and make sure **Allow serial cable or infrared connection to this COM port** is enabled. Ensure that the correction COM port is selected.

Remote Control

You can control the NetTek Analyzer and any installed instrument module remotely using the optional Virtual CE for NetTek software. The Virtual CE for NetTek software works by displaying a virtual NetTek Analyzer display in a window on your PC. Using the mouse, you click elements of the virtual display as though you were tapping the display of the NetTek Analyzer and the software relays the action to the NetTek Analyzer which then performs the desired action. The Virtual CE for NetTek software works with all NetTek Series instrument modules.

Installing the Virtual CE for NetTek Software

To use the Virtual CE for NetTek software, you must first install the client software on a PC.

To install the Virtual CE for NetTek client software:

1. Insert your NetTek Analyzer CD-ROM into the PC. The *NetTek Analyzer SW Upgrade* window will appear. (If the window is not automatically displayed, use Windows Explorer to display the contents of the CD-ROM and double-click the NetTek.htm file to display the NetTek Analyzer SW Upgrade window.)
2. In the **Virtual CE for NetTek** section, locate “Click here to install the Virtual CE for NetTek client software on this workstation” and click the link **here**. A File Download prompt will appear.
3. Select **Run this program from its current location** and click **OK**.
4. A security warning will appear informing you that the Authenticode signature was not found. This is normal. Click **Yes** to continue. This starts the InstallShield Wizard that will install the software.
5. Follow the on-screen instructions to install the Virtual CE for NetTek Software.

Setting Up the Virtual CE for NetTek Software

Once the Virtual CE for NetTek software is installed, you will need to configure the software to communicate with your NetTek Analyzer.

The following communication methods are supported by Virtual CE for NetTek:

- COM1
- LAN
- WAN/Internet
- Remote networking over a modem
- ActiveSync (over COM1 port only)

Virtual CE for NetTek does not support IRDA, USB, or ActiveSync over Ethernet.

To configure the Virtual CE for NetTek software client on the PC:

1. Select **Start > Programs > Virtual CE for NetTek > Virtual CE for NetTek**. This displays the Virtual CE for NetTek window shown in Figure 3-3.

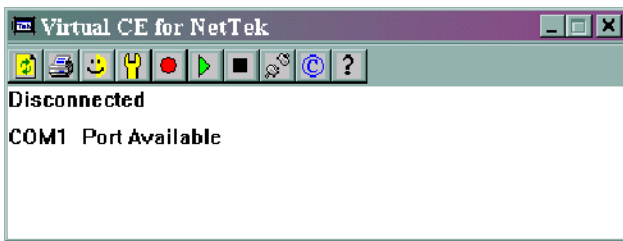



Figure 3-3: Virtual CE for NetTek window

2. To configure the connection settings, click the wrench icon (). This displays the Configure window shown in Figure 3-4.

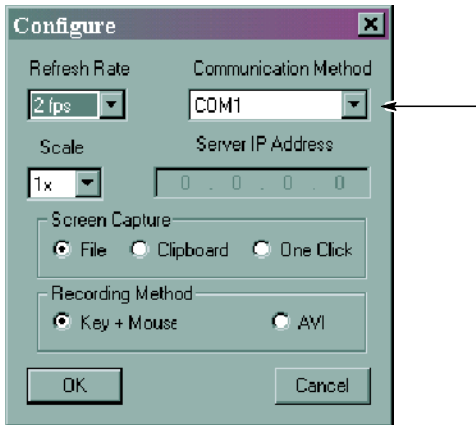


Figure 3-4: Configuring the connection

3. Select the desired communication method from the drop-down list. If you select the WAN/Internet method, you will need to specify the IP address assigned to the NetTek Analyzer.
 - With the LAN setting, the Virtual CE for NetTek client program (on the PC) broadcasts a short message on the network once every second to find the Virtual CE for NetTek server side (on the NetTek Analyzer) without having to know its IP address in advance. Once found, they will connect and not broadcast any more messages. This method will not be able to get past routers (the IP subnet address of both the NetTek Analyzer and PC running the server must be the same). However, this is very convenient when you are using dynamic IP addresses.
 - The WAN setting uses the provided IP address to connect to the target NetTek Analyzer even across the internet (though not through firewalls). To get through firewalls, allow ports 1899-1904 to operate.
 - If ActiveSync is running and you want to use a direct communication method, ensure it is not trying to use the same

communication method (uncheck the setting in the Active-Sync Configuration dialog for serial connections).

- ActiveSync will *always be slower* over the same comm port. Use a direct communication method if possible.
4. Set the refresh rate to 1-4 fps. Setting it any faster will degrade the performance of applications running on the NetTek Analyzer.
 5. If you wish, you can set the Scale (magnification) for 1-3. Note that the NetTek Analyzer display is 640 x 480, so if you set the scale at 2, you will need to set the display on your PC to at least 1600 x 1200 if you want to see the entire NetTek Analyzer screen (plus the Virtual CE for NetTek window) on your PC display.

Virtual CE for NetTek can record keyboard and mouse actions for later playback. This can be useful for training. See page 3-31 for more information.

6. After you have made the necessary settings in the Configure window, select **OK**.
7. Connect the NetTek Analyzer to the PC or network using the method you selected in the Configure dialog window (Serial, WAN/LAN, or Ethernet).

If you are connecting to a network using an Ethernet card, see page 3-19 for the PCMCIA card installation procedure.

8. Once you have physically connected the NetTek Analyzer to your PC via a serial cable or network connection, power up the NetTek Analyzer.
9. On the NetTek Analyzer select **Start > Programs > Communication > Virtual CE**. This starts the Virtual CE Server software on the NetTek Analyzer. See Figure 3-5.



Figure 3-5: Virtual CE running on the NetTek Analyzer

10. Tap the **Configure** button to display the Configure dialog box.
11. Verify that the setting for the connection type is correct. See Figure 3-6. Remember that Virtual CE for NetTek does not support IRDA, USB, or ActiveSync over Ethernet

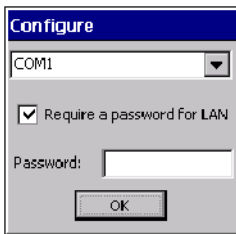


Figure 3-6: Virtual CE server configure window

12. Click **OK** to close the dialog box.
13. If it is not already running on your PC, select **Start > Programs > Virtual CE for NetTek > Virtual CE for NetTek**. This launches the Virtual CE for NetTek Client.

The Virtual CE for NetTek software should establish a connection within several seconds. See Figure 3-7.

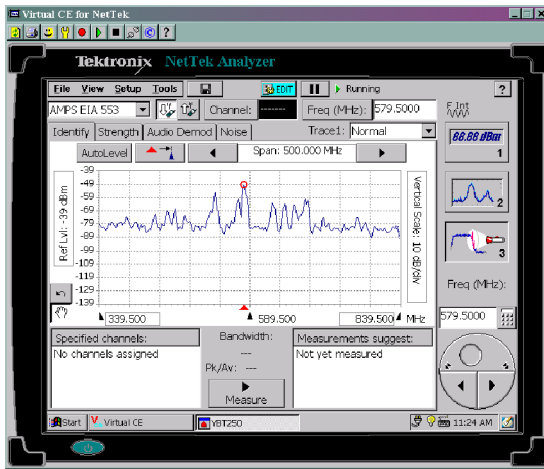


Figure 3-7: Virtual CE for NetTek client displaying NetTek Analyzer screen

Once the connection between the NetTek Analyzer and the PC is established, you control the NetTek Analyzer by using the mouse to perform actions in the Virtual CE for NetTek client display. You can also use the keyboard on your PC as though it were attached to the NetTek Analyzer.

Using Virtual CE for NetTek over a Modem Connection

Virtual CE for NetTek does not support a direct connection using a modem. However, remote networking can be used to allow Virtual CE for NetTek to use a modem. Tektronix recommends a 56K modem.

To use a modem with Virtual CE for NetTek:

1. Connect using the modem via “Remote Networking”. See *Connecting to a Network* in the NetTek Analyzer online help for a procedure to follow. This requires that you have a Remote

Access Services (RAS) account setup. See your network administrator for an account.

2. Once a connection to a remote network is made, on the NetTek Analyzer select **Start > Programs > Communication > Virtual CE** and set the communication method to **WAN/Internet**. Make sure that you do not have an ethernet card installed in the NetTek.
3. Note the Primary IP address shown on the Virtual CE for NetTek screen on the NetTek Analyzer. Typically the primary IP address is dynamically assigned, so it will be different every time you make a remote network connection.
4. Start Virtual CE for NetTek on your desktop/laptop machine and set its configuration to use the WAN/Internet communication method. Enter the Primary IP address from the previous step into the Server IP Address.
5. Select 1 fps for the refresh rate and close the configuration dialog.


Virtual CE for NetTek should connect within several seconds.

Recording Actions

The Virtual CE for NetTek software enables you to record actions as either keystrokes and mouse clicks or an AVI (screen captures). If you record keystrokes and mouse clicks, you are, in effect, recording a kind of macro. If you record screens, you are, in effect, recording a slide show (almost like a video).

Recording Keystrokes and Mouse Clicks

To record keystrokes and mouse clicks:

1. To specify the recording method, click the wrench icon (). This displays the Configure window shown in Figure 3-8.

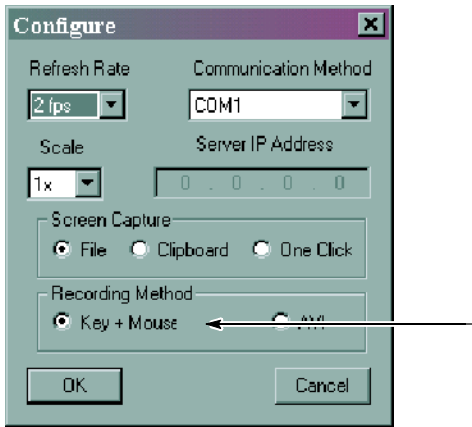




Figure 3- 8: Setting the record method to key + mouse

2. Select the **Key + Mouse** option button.
3. Click **OK** to save your selection.
4. Set up the NetTek Analyzer as required.
5. Once the NetTek Analyzer is configured as required, click the Record button () to begin recording.
6. The Virtual CE for NetTek software will display the Save dialog for you to name the file to be recorded. Type a filename and click **OK**. Recording will begin.
7. Perform the actions you wish to record.
8. To stop recording, click the Stop button ().

The Virtual CE for NetTek software will begin recording.

Playing Recorded Keystrokes and Mouse Clicks

To play back recorded keystrokes and mouse clicks:

1. Set up the NetTek Analyzer as it was when the recording began.

2. Once the NetTek Analyzer is configured as required, click the Play button (▶).
3. The Virtual CE for NetTek software will display the Open dialog for you to select the file to be played. Select the desired file and click **OK**.

The Virtual CE for NetTek software will play the recorded actions.

Recording an AVI (Series of Screen Captures)

When the record method is set to AVI (Audio Video Interleave, a common file format for Windows video), Virtual CE for NetTek records the NetTek display (at the selected refresh rate) into an uncompressed AVI file. Be aware that this file can grow very large very quickly. Once recorded as a standard AVI file, it can later be compressed into a MPEG, animated GIF or other compressed video file.

To record an AVI:

1. To specify the recording method, click the wrench icon (🔧). This displays the Configure window shown in Figure 3-9.

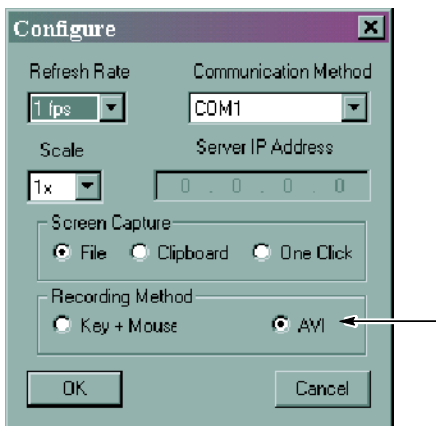




Figure 3-9: Setting the record method to AVI


2. Select the **AVI** option button.
3. Click **OK** to save your selection.
4. Set up the NetTek Analyzer as required.
5. Once the NetTek Analyzer is configured as required, click the Record button () to begin recording.
6. The Virtual CE for NetTek software will display the Save dialog for you to name the file to be recorded. Type a filename and click **OK**. Recording will begin.
7. If you wish to record a sequence of actions, perform the actions you wish to record.
8. To stop recording, click the Stop button ()

You can view the AVI file using the Windows Media Player or any program that can display AVI files.

Performing Screen Captures

The Virtual CE for NetTek software provides three methods to perform screen captures: **File**, **Clipboard**, and **One Click**. The File method saves the screen capture to a file you name. The Clipboard method copies the screen capture to the Windows clipboard. The One Click method saves the screen to an automatically named file each time you click the mouse.

To make a screen capture:

1. To specify the capture method, click the wrench icon () . This displays the Configure window shown in Figure 3-10.

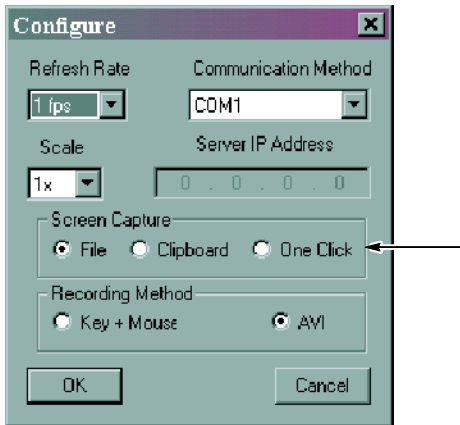



Figure 3-10: Setting the screen capture method

2. Select the screen capture option button for the method you wish to use.
3. Click **OK** to save your selection.
4. Set up the NetTek Analyzer as required.
5. When you have the screen appropriately set up for capture, click the screen capture button ()
6. What happens next depends on the selected method:
 - If you selected the File method, the Save dialog box will appear so that you can name the file to be saved. Enter a name for the file and click **OK**.
 - If you selected the Clipboard method, the screen capture is copied to the Windows clipboard. Once in the clipboard, you can paste the image into a word processing document or image file.
 - If you selected the One Click method, the screen capture is saved in an automatically named file located in the RECORDED DATA folder, within the Virtual CE for NetTek

program folder. The screen is saved in BMP format. A screen capture file is about 302 kB in size.

About the vxHpc Software

The NetTek Analyzer also includes a 30-day evaluation version of the *vxHpc High Performance Serial and Telnet Communications Software* from Cambridge Computer Corporation. vxHpc provides more sophisticated and powerful communications capability than the built-in Windows CE Terminal program. vxHpc provides a broad range of terminal emulations, includes telnet (TCP/IP) communications capability, terminal emulation over the serial port, file transfer and scripting. The vxHpc software is fully functional for 30 days after its first use, after which you will have to purchase a license from Cambridge Computer Corporation. For registration information, see the vxHpc online help: follow the *Tips for using vxHpc* link on the first page or go to <http://www.cam.com>.

Changing Languages and Upgrading Software

Due to memory restrictions, the NetTek Analyzer Platform does not support concurrent languages.

To change the resident language, you must download a new operating system from the standard accessories CD-ROM.

The CD-ROM contains the following operating systems:

- **English.** Supports U.S. English language.
- **French.** Supports French language.
- **German.** Supports German language.
- **Spanish.** Supports Castilian Spanish language.
- **Italian.** Supports Italian language.
- **Portuguese.** Supports Brazilian Portuguese language.
- **Japanese.** Supports Japanese language.
- **Korean.** Supports Korean language.
- **Chinese.** Supports Simplified Chinese language.

Installing Software

To change the language of the operating system or upgrade the operating system on your NetTek Analyzer, insert the *Y350C NetTek Analyzer Platform Language and Installation Software* CD-ROM into your PC and follow the on-screen instructions that appear. If no instructions appear after you insert the CD-ROM, use Windows Explorer to display the contents of the CD-ROM and double-click the NetTek.htm file to display the installation instructions.

Instrument Module Language Support

NOTE. *Due to memory restrictions, the NetTek Analyzer Platform only supports a single operating system and language at a time.*

Instrument Modules may support language options not supported by the NetTek Analyzer Platform. Refer to individual instrument module user manuals for information on language support.



Appendices

Appendix A: Specifications

This section lists the electrical, environmental, and physical specifications of the NetTek Analyzer Platform. All specifications are guaranteed unless labeled “typical.” Typical specifications are provided for your convenience and are not guaranteed.

The electrical characteristics listed in Table A-1 apply to the NetTek Analyzer Platform operating within the environmental conditions listed in Table A-4 on page A-4.

Table A-1: Electrical characteristics

Characteristic	Description
Battery	
Technology	Li-Ion, SMBus interface ¹
Voltage	10.8 VDC
Capacity ²	5000 mA
Operational Life, typical	4 hrs ³
Charge Time, nominal ⁴	Instrument shutdown: 4 hrs Instrument operating: 8 hrs
Life Expectancy	300 charge-discharge cycles ⁵
External DC Input	
Voltage	24 VDC ±15%, 60 W maximum

¹ **Compatible with SBDS revision 1.0.**

² **Reduced battery capacity below 0° C: approximately 75% available at -10° C.**

³ **With backlight off and instrument modules removed.**

⁴ **From a fully discharged state at temperatures between 0° C and 45° C.**

⁵ **Retains 80% of rated capacity following the 300th charge, typical.**

Table A-2: Display characteristics

Characteristic	Description
LCD Display	
Color	Size: 10.4 in (265 mm), transmissive Resolution: 640 x 480

Table A-3: Input and Output Ports

Characteristic	Description
Parallel Port	
Connector	DB25 female
Mode	Centronics
RS-232 Port	
Connector	DB9 male
Baud Rate ⁶	≤ 115.2 kbyte/s
Keyboard	
Connector	DIN miniature, PS-2 compatible
Headphone Jack ^{7,8}	
Connector	3.5 mm (1/8 in) diameter
Output	30 mW into 32 Ω (nominal) at 0.2% distortion
Microphone Jack ⁸	
Connector	3.5 mm (1/8 in) diameter
Sensitivity	10 to 200 mV _{p-p}
Bias Supply ⁹	1.5 V, 620 μA
PCMCIA Port	
Number of Ports	Two Type II or one Type III
Floppy Disk Drive ¹⁰	1.44 MB, PC-compatible

Table A-3: Input and Output Ports (Cont.)

Characteristic	Description
DC Input Jack	
Connector	2.5 mm diameter, center conductor positive
Instrument Module Interface (SPI Port)	
Connector	Proprietary interface, 80-pin blind mate.

- 6 EIA/TIA-574 compliant. DTE interface with modem control lines.**
- 7 Built-in speaker and microphone disabled when connected.**
- 8 Compatible with Labtec C-322 headset.**
- 9 Assumes 2 k Ω microphone impedance, Electret type.**
- 10 Does not support disk formatting.**

Table A-4: Environmental characteristics

Characteristic	Description
Temperature Range ¹¹	
Operating ^{12,13}	-10 to +50° C (+14 to +122° F)
Nonoperating	-40 to +60° C (-40 to +140° F)
Floppy Disk Installed	Operating: +10 to +50° C (+50 to +122° F) Nonoperating: -20 to +60° C (-4 to +140° F)
Humidity, analyzer platform only	
Operating	5 to 95% RH, noncondensing: +23 to +50° C (+73.4 to +122° F)
Nonoperating	5 to 95% RH, noncondensing: +23 to +60° C (+73.4 to +140° F)
Floppy Disk Installed	
Operating	20 to 80% RH, noncondensing: ≤ 29° C (≤ 84.2° F)
Nonoperating	20 to 80% RH, noncondensing: ≤ 40° C (≤ 104° F)
Altitude	
Operating	4,600 m (15,000 ft)
Nonoperating	12,200 m (50,000 ft)
Mechanical Shock	
Operating, typical	Sustains half-sine mechanical shock, 50 g with 11 ms duration. Three drops on each face for a total of 18 shocks.
Random Vibration	
Operating, typical	Sustains 0.31 g _{rms} vibration from 5 Hz to 500 Hz, 10 min duration on each axis.
Nonoperating, typical	Meets Mil-PRF-28800F (24 June 96), Class 2. 0.03 g ² Hz from 10 Hz to 500 Hz.

Table A-4: Environmental characteristics (Cont.)

Characteristic	Description
Free-Fall Drop	
Operating	No impaired function following a single flat drop on the bottom and back surfaces. Dropped from 107 cm (42 in) onto a hard, unyielding surface.
Transportation Drop ¹⁴	
Nonoperating	No impaired function following a single drop on each of the 6 faces and 8 corners. Dropped from 76 cm (30 in) onto a hard, unyielding surface.
Water Resistance ¹⁵	Designed to resist the effects of rain and moisture in inclement weather, allowing accurate functioning of the product without hazard to the operator.

¹¹ **NetTek Analyzer Platform with no instrument modules installed.**

¹² **No floppy disk installed in disk drive.**

¹³ **Reduced battery capacity below 0° C (32° F); approximately 75% available at -10° C (+14° F).**

¹⁴ **Packaged inside the soft carrying case.**

¹⁵ **Damage to seals and doors or failure to close doors could allow rain to enter, possibly damaging the product.**

Table A-5: Certifications and compliances¹⁶

Category	Standards or description
EC Declaration of Conformity - EMC	<p>Meets intent of Directive 89/336/EEC for Electromagnetic Compatibility. Compliance was demonstrated to the following specifications as listed in the Official Journal of the European Union:</p> <p>EN 61326 EMC requirements for Class A electrical equipment for measurement, control and laboratory use.^{17,18}</p> <p>IEC 61000-4-2 Electrostatic discharge immunity (Performance criterion B)</p> <p>IEC 61000-4-3 RF electromagnetic field immunity (Performance criterion A)</p> <p>IEC 61000-4-4 Electrical fast transient / burst immunity (Performance criterion B)</p> <p>IEC 61000-4-5 Power line surge immunity (Performance criterion B)</p> <p>IEC 61000-4-6 Conducted RF immunity (Performance criterion A)</p> <p>IEC 61000-4-11 Voltage dips and interruptions immunity (Performance criterion B)</p> <p>EN 61000-3-2 AC power line harmonic emissions</p>
Australia/New Zealand Declaration of Conformity - EMC	<p>Complies with EMC provision of Radiocommunications Act per the following standard(s):</p> <p>AS/NZS 2064.1/2 Industrial, Scientific, and Medical Equipment:1992</p>
FCC	<p>Emissions are within the limits specified in FCC 47 CFR, Part 15, Subpart B, Class A.</p>

Table A-5: Certifications and compliances¹⁶ (cont.)

Category	Standards or description
Safety Compliance	<p data-bbox="362 354 529 378">EN 61010-1:1993</p> <p data-bbox="402 381 841 435">Safety requirements for electrical equipment for measurement, control, and laboratory use.</p> <p data-bbox="362 451 453 475">UL3111-1</p> <p data-bbox="402 479 898 503">Standard for electrical measuring and test equipment.</p> <p data-bbox="362 519 607 544">ANSI/ISA S82.02.01:1999</p> <p data-bbox="402 547 846 600">Safety standard for electrical and electronic test, measuring, controlling, and related equipment.</p> <p data-bbox="362 617 474 641">IEC61010-1</p> <p data-bbox="402 644 841 698">Safety requirements for electrical equipment for measurement, control, and laboratory use.</p>
Pollution Degree	<p data-bbox="362 724 969 865">A measure of the contaminates that could occur in the environment around and within a product. Typically the internal environment inside a product is considered to be the same as the external. Products should be used only in the environment for which they are rated.</p> <p data-bbox="362 881 533 906">Pollution Degree 1</p> <p data-bbox="402 909 916 992">No pollution or only dry, nonconductive pollution occurs. Products in this category are generally encapsulated, hermetically sealed, or located in clean rooms.</p> <p data-bbox="362 1008 536 1032">Pollution Degree 2</p> <p data-bbox="402 1036 937 1177">Normally only dry, nonconductive pollution occurs. Occasionally a temporary conductivity that is caused by condensation must be expected. This location is a typical office/home environment. Temporary condensation occurs only when the product is out of service.</p> <p data-bbox="362 1193 536 1218">Pollution Degree 3</p> <p data-bbox="402 1221 972 1362">Conductive pollution, or dry, nonconductive pollution that becomes conductive due to condensation. These are sheltered locations where neither temperature nor humidity is controlled. The area is protected from direct sunshine, rain, or direct wind.</p> <p data-bbox="362 1378 536 1403">Pollution Degree 4</p> <p data-bbox="402 1406 923 1464">Pollution that generates persistent conductivity through conductive dust, rain, or snow. Typical outdoor locations.</p>

Table A-5: Certifications and compliances¹⁶ (cont.)

Category	Standards or description
Safety Certification Compliance	
Temperature	Operating: -10 to +50° C (+14 to +122° F)
Equipment Type	Test and measuring
Pollution Degree	Pollution Degree 3 (as defined in IEC 61010-1)

- ¹⁶ Environmental ratings for instrument modules and accessories may not be the same as those for the NetTek Analyzer Platform. Refer to your instrument module user manuals for environmental ratings. Power adapters are not rated for temperatures below freezing or for outdoor use.
- ¹⁷ Emissions which exceed the levels required by this standard may occur when this equipment is connected to a test object.
- ¹⁸ To maintain EMC compliance, use only high-quality shielded cables with this product.

Table A-6: Physical characteristics

Characteristic	Description
Dimensions	Height: 25 cm (9.75 in) Width: 33 cm (13 in) Depth: 9 cm (3.5 in)
Weight ¹⁹	One battery installed: 4.23 kg (9.2 lbs) Two batteries installed: 4.82 kg (10.2 lbs)

- ¹⁹ Includes handle and shoulder strap. Does not include instrument modules or accessories.

Appendix B: Accessories

This section lists the NetTek Analyzer Platform standard and optional accessories and upgrade kits.

Standard Accessories

Table B-1 lists the accessories that come standard with your NetTek Analyzer Platform.

Table B-1: Standard accessories

Quantity	Part number	Description
1 ea	012-1379-00	Cable, RS-232
1 ea	016-1775-00	Soft case
1 ea	119-6029-00	Desktop power supply, AC - DC universal, 100 - 240 VAC to 24 VDC
1 ea	119-6107-00	Stylus
1 ea	146-0127-01	Battery, Li-Ion 10.8 VDC
1 ea	161-0310-00	Power cord, US 115 VAC
1 ea	020-2471-02	Documentation Kit: Contains user manual (in English) and CD-ROM, <i>Y350C NetTek Analyzer Platform Language and Installation Software</i> .
1 ea	348-1661-00	Tilt stand
1 ea	367-0518-00	Shoulder strap

Optional Accessories

Table B-2 lists the optional accessories you can purchase for your NetTek Analyzer. Contact your Tektronix representative or distributor for ordering information. See page xii for information on contacting Tektronix.

Table B-2: Optional accessories

Part number	Description
116-0995-00	GPS locator
012-1379-00	Cable, RS-232
116-0996-00	Flash ROM, 128 MB
116-0997-00	PCMCIA modem card ¹
116-0998-00	PCMCIA Ethernet card, low power
116-0999-00	Printer, Portable, PCL parallel
016-1882-00	Screen-Protector Sheet, package of 5
118-9402-00	Keyboard, miniature
119-6028-00	Adapter, in-vehicle power
119-6030-00	Battery charger, external two pocket
146-0127-00	Battery, additional, Li-Ion 10.8 VDC
016-1888-00	Hard case, metal attache, single module
016-1889-00	Hard case, metal trunk, multiple module
161-0311-00	Power cord, Europe 230 VAC
161-0312-00	Power cord, United Kingdom 240 VAC
161-0313-00	Power cord, Australia 240 VAC
161-0314-00	Power cord, Swiss 220 VAC
161-0315-00	Power cord, Japan 110 VAC
161-0318-00	Power cord, China 250 VAC

Table B-2: Optional accessories (Cont.)

Part number	Description
020-2422-00	Strand hook

- ¹ **Modems recommended for this product are approved for use in many countries. Verify that any modem you install is approved in the country where it will be used. Read the modem instructions before connecting to any telephone network.**

Upgrade Kits

Table B-3 lists the upgrade kits that Tektronix can install in your NetTek Analyzer Platform. Contact your Tektronix representative or distributor for ordering information. See page xii for information on contacting Tektronix.

Table B-3: Upgrade kits

Part number	Description
020-2364-01	Floppy drive upgrade
Y350CF	Software Upgrade

Appendix C: Options

Table C-1 lists the options available for the NetTek Analyzer.

Table C-1: Options

Option	Description
Option FD	3.5-inch Floppy Disk Drive
Option VCE	Add Virtual CE for NetTek Remote Control Software

Appendix D: Maintenance

This section provides information on the following topics:

- Installing the screen-protector sheet
- Cleaning
- Transporting the analyzer
- Repackaging for shipment

Installing the Screen-Protector Sheet

To protect your Touch-Screen Display from abrasion and scratching, apply a screen-protector sheet to the front surface of the display. You can purchase these sheets directly from Tektronix. See *Optional Accessories* on page B-2 for the part number.

Removing the existing sheet

1. Use your fingernail to lift up one of the edges of the existing sheet. Do not use metal tools. Metal tools will scratch the plastic surface of the display.
2. Peel the sheet from the surface of the display and discard.

Installing a new sheet

1. At the top edge of the screen-protector sheet, expose a 13 mm ($\frac{1}{2}$ inch) section by peeling and folding the backing away. The exposed section should extend the full width of the sheet.
2. Align the exposed edge of the sheet with the top edge of the Touch-Screen Display. See Figure D-1.
3. Using firm pressure from your finger, apply the film to the full width of the display.
4. Peel the backing away from the remainder of the protective sheet.

5. Using the edge of a credit card or similar tool, apply a firm downward motion to smooth the film and remove air bubbles. Start in the center and work towards the outside edges.

Replace the screen-protector sheet when it becomes opaque or worn.

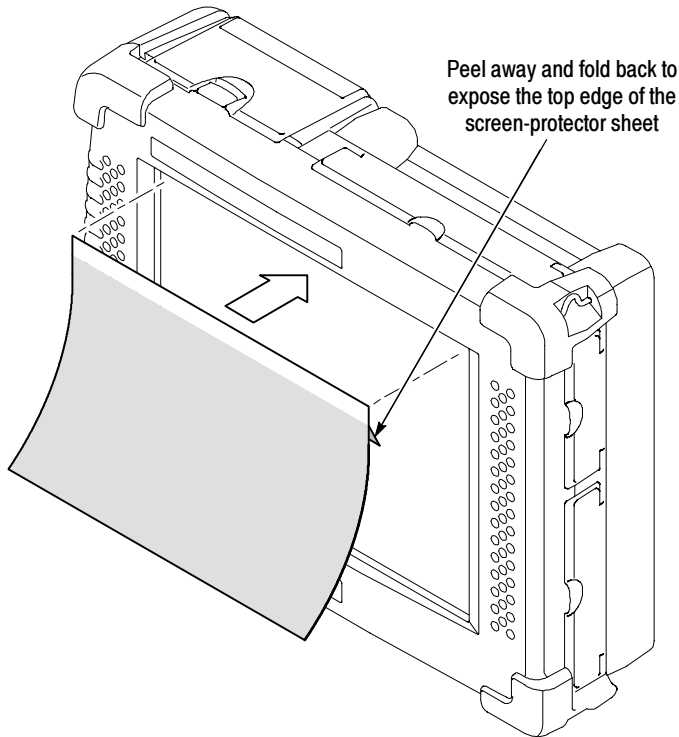


Figure D- 1: Installing the screen-protector sheet

Cleaning

Remove accumulated dirt or oily residue with a mild detergent and water solution. Do not immerse the analyzer or use abrasive cleaners.

1. Close all NetTek Analyzer connector and battery doors.
2. Install the bus door on the rear of the NetTek Analyzer or instrument module. Review the instructions, *Installing and Removing Instrument Modules*, beginning on page 1-11.
3. Use a soft cloth dampened with a solution of water and mild detergent to clean the instrument.



CAUTION. *To prevent damage to external surfaces, avoid using chemicals that contain acetone, benzene, toluene, xylene, or similar solvents. Do not use bleach or ammonia solutions for cleaning.*

Transporting the Analyzer

The safest way to transport your NetTek Analyzer is inside a factory designed carrying case.

Soft Case (standard accessory)

1. Put the analyzer in the plastic bag to protect it from abrasion during shipping.
2. Place the analyzer in the foam cutout.
3. Restrain the analyzer with the built-in strap.
4. Close the case and secure the latch.

Hard Cases (optional accessories)

1. Put the analyzer in the plastic bag to protect it from abrasion during shipping.
2. Place the analyzer in the foam cutout.
3. Close the case and secure the latch.

Repackaging for Shipment

To ship the NetTek Analyzer Platform for repair, use the original packing container if possible. If the container is unfit for use or not available, use the metal carrying case or repackage the instrument as follows:

- 1.** Use a carton with a test strength of no less than 80 kg (175 lbs).
- 2.** Surround the instrument with protective polyethylene sheeting.
- 3.** Cushion the instrument on all sides with at least two inches of tightly packed urethane foam or other packing material.
- 4.** Seal the carton with shipping tape or an industrial stapler.

Appendix E: Diagnostic Tests

This section contains procedures to verify that the NetTek Analyzer Platform is functioning properly.

To verify functionality, run the Diagnostic tests at any time.

1. Select **Start > Programs > Tektronix Utilities > Diagnostics**.
2. Open the **Diagnostics** tab.
3. To view the test selections, tap the **+** in front of All Modules, All Tests; then tap the **+** in front of Platform. See Figure E-1.
4. The default selection runs all tests. Clear the check boxes of any test(s) you do not want to run.
5. Select one of the following test options:
 - **Loop**. Use the up/down arrows to specify how many times to repeat the test(s).
 - **Until Fail**. Run the selected test(s) until a failure occurs or the user selects **Stop**.
 - **Continuous**. Run the selected test(s) until the user selects **Stop**.
6. Select **Run** to begin the tests.

NOTE. *If the NetTek Analyzer Platform fails a diagnostic test, contact a Tektronix service center for repair information. See page xii for details.*

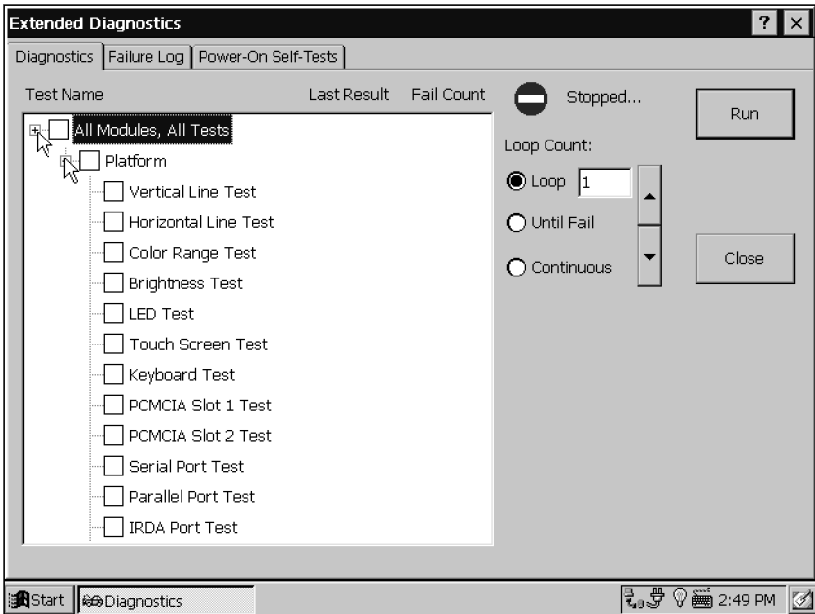


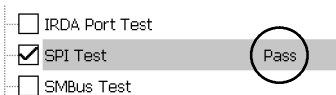
Figure E-1: NetTek Analyzer Platform diagnostic tests

Test Results Reporting

The Diagnostics window contains columns and fields to report the results of each test.

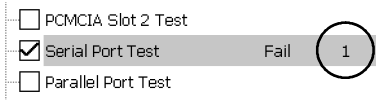
Last Result Column

The Last Result column lists the Pass or Fail status of each test.



Fail Count Column

The Fail Count column lists the number of times a test failed.



Loop Count Field

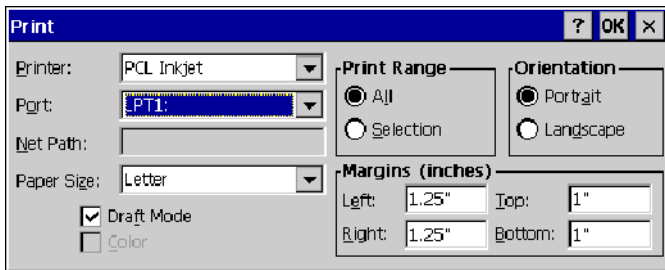
The Loop Count field reports the number of times the test ran.



Failure Log

For details on failed tests, open the **Failure Log** tab and read the Message column.

To print the contents of the Failure Log, select **Print Log**. Enter the appropriate printing details and identify the printer and communications port in the Print dialog box; then select **OK**.



Test Descriptions

Some diagnostic tests require special equipment or custom fixtures. These requirements are noted under the individual test descriptions.

Vertical Line Test

Observe a full screen of moving vertical lines.

1. Look for inconsistent line widths and lengths.
2. Report a Pass or Fail when prompted.

A Test failed is recorded in the Failure Log if the user does not enter a pass/fail response when prompted.

Horizontal Line Test

Observe a full screen of moving horizontal lines.

1. Look for inconsistent line widths and lengths.
2. Report a Pass or Fail.

A Test failed is recorded in the Failure Log if the user does not enter a pass/fail response when prompted.

Color Range Test

Observe two different color test patterns.

1. Pattern 1, look for color fading and inconsistencies while observing red, green, and blue color bands on a white background.
2. Pattern 2, look for color inconsistencies (failed pixels) while observing three different full color screens (red, green, blue).
3. Report a Pass or Fail when prompted.

A Test failed is recorded in the Failure Log if the user does not enter a pass/fail response when prompted.

Brightness Test

Observe a full screen checker-board pattern that changes brightness.

1. Look for adequate brightness at each level.
2. Report a Pass or Fail when prompted.

A Test failed is recorded in the Failure Log if the user does not enter a pass/fail response when prompted.

The display returns to its original brightness at test completion.

LED Test

Observe a series of front-panel LED color cycles.

1. Look for the color and position indicated: left-right, green, red, and amber.
2. Report a Pass or Fail when prompted.

A Test failed is recorded in the Failure Log if the user does not enter a pass/fail response when prompted.

Touch Screen Test

Observe a crosshair display that moves from screen center to top-left, top-right, bottom-right, and bottom-left.

- At each position, press on the center of the crosshair until it moves. Use the stylus or your finger.

Pass is reported if the sequence is completed within the allotted time.

Test failed is recorded in the Failure Log if no user interaction is detected or the user presses outside of the crosshair area.

Keyboard Test

Check the keyboard cable connection to the NetTek Analyzer; check the function of each key.

NOTE. *This test requires an external PS/2 keyboard.*

1. Connect the miniature keyboard, or other PS/2-compatible keyboard, to the keyboard port. See page 2-3 for port location.
2. Select **Keyboard Test**; then select **Run**.
3. Enter the requested text on the keyboard when prompted; then select **OK**.

This test reports a Fail if a keyboard is not connected or the user misspells the message.

Audio Test

Check the record and playback feature.

1. Plug a microphone into the external microphone input jack. See Figure 2-2 for the location of the external microphone input jack. See page A-2 for the microphone electrical specifications.
2. Select **Audio Test**; then select **Run**.
3. Speak into the microphone when prompted.
4. Listen to the playback of your message and verify its accuracy.
5. Report a Pass or Fail when prompted.

PCMCIA Slot 1 Test

Check the PCMCIA controller connection to a flash or SRAM card in Slot 1. The test uses standard API functions to create a file on the device, write data to the file, read the file back, and validate the data.

NOTE. *This test requires a PC Flash or SRAM memory card.*

1. Install a flash or SRAM card in either PCMCIA card slot. See page 3-20 for instructions.
2. Select **PCMCIA Slot 1 Test**; then select **Run**.

A Test failed is recorded in the Failure Log if a memory card is not installed when prompted.

PCMCIA Slot 2 Test

Check the PCMCIA controller connection to a flash or SRAM card in Slot 2. Uses standard API functions to create a file on the device, write data to the file, read the file back, and validate the data.

NOTE. *This test requires a second PC Flash or SRAM memory card.*

1. Install a flash or SRAM card in both PCMCIA card slots. See page 3-20 for instructions.
2. Select **PCMCIA Slot 2 Test**; then select **Run**.

A Test failed is recorded in the Failure Log if a memory card is not installed when prompted.

NOTE. *Regardless of the initial slot occupied, the first PC card you insert will be designated PCMCIA Port 1. The second card you insert will be designated Port 2.*

Serial Port Test

Check the serial port signal lines by setting the output control lines and reading the corresponding status lines (writes to, reads, and validates a data pattern at varying baud rates).

NOTE. *This test requires a custom DB-9F serial loopback connector.*

Table E-1: Serial loopback connector pin out

Connect pin	To pin
1 (DCD)	4 (DTR)
6 (DSR)	
2 (RX)	3 (TX)
5 (SGND)	NC
8 (CTS)	7 (RTS)
9 (RI)	

1. Install the custom DB-9 loopback connector on the RS-232 serial port. See page 2-3 for the port location.
2. Select **Serial Port Test**; then select **Run**.

A Test failed is recorded in the Failure Log if the loopback connector is not installed when prompted.

Parallel Port Test

Check the parallel port by writing data patterns to activate the status lines; read the lines to verify the bits were set correctly.

NOTE. *This test requires a custom DB-25M parallel loopback connector.*

Table E-2: Parallel loopback connector pin out

Connect pin	To pin
1	NC
2 (D0)	11 (Busy#)
6 (D4)	
3 (D1)	12 (Paper End)
7 (D5)	
4 (D2)	13 (Select)
8 (D6)	
5 (D3)	15 (Error#)
9 (D7)	
10	NC
14	
16 through 25	

1. Install the custom DB-25M loopback connector on the parallel port. See page 2-3 for the port location.
2. Select **Parallel Port Test**; then select **Run**.

A Test failed is recorded in the Failure Log if the loopback connector is not installed when prompted.

SPI Test

Check the external connectivity and function by setting the instrument module interface port to loopback mode and sending, receiving, and validating device selects and frequency changes.

No user interaction required. Select **Run**.

SMBus Test

Verify communications between the host processor and the power management processor.

No user interaction required. Select **Run**.

Flash File System Test

Check the the read/write function and data integrity of the flash file system. The test uses standard API functions to create a file, write a data pattern to the file, read the file, and validate the data.

No user interaction required. Select **Run**.

Power Test

Verify platform voltage output tolerances. See Table E-3 for voltage limits.

NOTE. *The Power Test does not check battery voltages.*

No user interaction required. Select **Run**.

Table E-3: Test voltages and limits

Voltage (VDC)	Limits (VDC)
+3.4	± .34 (instrument module)
+13	± 1.3 (instrument module)
-13	± 1.3 (instrument module)
+5	± .5 (system)
+3.3	± .33 (system)

This test reports a fail if the detected voltages exceed the limits.

Floppy Drive Test

Test the floppy drive controller connection to a floppy diskette preinstalled in the drive. Formatting is standard DOS 6.x FAT file. If the optional floppy drive is not installed, the test name does not appear in the Diagnostics menu.

NOTE. *This test requires a 3.5 inch, 1.44 MB formatted floppy diskette.*

If a disk is not installed in the drive when the test is initiated, the user is prompted to insert a disk or fail the test. The test consists of the following:

- Creating a data file
 - Writing a fixed size pattern to the file
 - Closing the file
 - Reopening the file
 - Validating the data
1. Install the diskette in the floppy drive. See page 3-17 for instructions.
 2. Select **Floppy Drive Test**; then select **Run**.

If an error occurs during any portion of the test, the test terminates and reports a *Test failed* in the Failure Log. A *Test failed* is also recorded if a floppy disk is not installed in the drive when prompted.

NOTE. *If the NetTek Analyzer Platform fails a diagnostic test, contact a Tektronix service center for repair information. See page xii for details.*



Index

Index

A

- AC power, 3-6
- Accessories, 1-3
 - extra battery, 1-4, B-2
 - floppy drive upgrade kit, B-3
 - keyboard, B-2
 - optional, B-2
 - standard, B-1
 - upgrade kits, B-3
 - user manual, B-1
- ActiveSync, installing, 3-21
- Adapter, power, in-vehicle, 1-3
- Address, Tektronix, xii
- Adjust, memory allocation, 3-15
- Attach, tilt stand, 1-15

B

- Backlight, turn off to save power, 3-11
- Battery
 - aging, 3-4
 - calibration, 1-3, 3-3, 3-8
 - check, 3-5
 - calibrator accessory, B-2
 - care, 3-3
 - charge, 3-7
 - check level, 1-8, 3-5
 - icon, 3-6
 - external, 3-8
 - internal, 3-7
 - level, 3-5
 - temperature, 3-4, 3-7
 - time, 3-7
 - charger, 1-3, 3-8, B-2
 - charging, recommended conditions, 3-4
 - compartment, 1-5
 - continuous charge, 3-3, 3-8
 - control panel management, 3-6
 - end of life, 3-5
 - indicator, 1-19, 2-3, 3-5, 3-6
 - installation, 1-5
 - Li-Ion, 3-3
 - manage power, 3-3
 - operating time, 3-6
 - optional accessory, 1-4, B-2
 - purchase additional, 1-5
 - recycling, vii
 - removal, 1-8
 - removal strap, 1-7
 - replacement, 3-10
 - retaining tab, 1-6
 - self-discharge, 3-3
 - service, 3-3
 - service life, 3-4
 - specifications, A-1
 - storage, 3-3, 3-4
 - temperature, recommended operating, 3-4
- Browse, 3-2
- BuiltInDisk, folder, accessing, 3-15
- Bus door, 1-12
- Button
 - desktop, 2-7
 - help, 2-10
 - program, 2-6
 - toolbar, 2-7, 2-8

C

Cable, RS-232, B-1, B-2

Calibrate

- battery, 3-8
 - external charger, 3-9
 - inside analyzer, 3-9
 - length of time, 3-9
- screen sensitivity, 1-20
- touch-screen, sensitivity, 1-20

Calibration, check status, 3-5

Card

- Ethernet, 3-19
- FlashDisk, 3-19
- modem, 3-19
- PC, installing, 3-19

Carrying

- case
 - hard, 1-3
 - soft, 1-4
- strap, 1-4

CD-ROM, 1-3

Certifications, A-6

Change settings

- control panel, 3-2
- taskbar, 3-2

Charge, battery, 3-7

- charge time, 3-7
- check level, 3-5

Cleaning instructions, D-3

Command prompt, 3-2

Communication menu, 3-1

Configure, system, menu, 3-1

Connect

- desktop power supply, 1-10
- in-vehicle power supply, 1-11

Contacting Tektronix, xii

Continuously charge battery, 3-3,
3-8

Control panel

- battery management, 3-6
- change settings, 3-2

Controls, 2-2

D

Desktop

- icon, 2-5, 2-7
- overview, 2-5
- program button, 2-6
- Start menu, 2-6
- status area, 2-6
- taskbar, 2-5

Diagnostic tests, 3-1, E-1

- failure log, E-3
- results reporting, E-2
- test descriptions, E-4

Dimensions, external, A-8

Disk, floppy, 3-17

- drive location, 2-4
- recommended disks, 3-17

Display

- calibration, 1-20
- screen saver, 3-11
- touch-screen, 2-1
- turn off to save power, 3-11

Documents, open, 3-2

Door, instrument module bus, 1-12

E

Environmental specifications, A-6

F

Failure Log, E-3

- Favorites menu, 3-2
- Find information, start Help, 2-10, 3-2
- Floppy disk
 - drive, upgrade kit, B-3
 - drive location, 2-4
 - load, 3-17
 - recommended, 3-17
 - start up, 3-2
- Folder
 - BuiltInDisk, 3-15
 - Storage Card, (PC card), 3-20
- Front-panel, controls and indicators, 2-2
- Functional check
 - at power on, 1-19
 - failure indicators, 1-19
- H**
- Handle, carrying, 1-17
- Hang, analyzer, hook, 1-18
- Hardware, reset switch, 1-22, 2-2
- Headphone, jack location, 2-3
- Help
 - find information, 2-10, 3-2
 - icons, 2-10
- Hide program, 2-6
- Hook, analyzer support, 1-4
- I**
- I/O, 2-3
 - specifications, A-2
- Icon
 - ?, 2-10
 - desktop, 2-5, 2-7
 - instrument module, 2-11
 - plug, 3-6, 3-7
 - status, 2-6
 - taskbar, battery, 3-6
- Identify, PCMCIA port, 3-20, E-7
- Inbox, start up, 3-2
- Indicator
 - battery level, 3-5
 - display, 2-3
 - power on, 2-3
- Information, getting help, 2-10, 3-2
- Injury, from lightning, 1-23
- Input and output ports, 2-3
- Input panel, enter keyboard characters, 2-9
- Install
 - battery, 1-5
 - instrument module, 1-11
 - second, 1-16
 - PC card, 3-19
 - shoulder strap, 1-17
 - strand hook, 1-18
- Instructions, operating, 2-1
- Instrument module, 1-3
 - installation, 1-11
 - removal, 1-14
 - start up, 3-1
 - turn off to save power, 3-12
- Internet Explorer, start up, 3-2
- K**
- Keyboard
 - (soft) input panel, 2-9
 - external input jack, 2-3
 - miniature, 1-3
 - optional accessory, B-2

L

- Language, install optional, 1-3
- LCD, specifications, A-2
- Lightning, avoiding personal injury, 1-23
- Lightning icon, 3-7
- Li-Ion battery, 3-3
- Load
 - floppy disk, 3-17
 - instrument module software, 2-11
- Lock-up, 2-2
- Loopback connector, diagnostic tests
 - parallel port, E-9
 - serial port, E-8
- Low battery indicator, 1-19, 2-3

M

- Maintenance, D-1
- Manage
 - battery resources, 3-3
 - conserving batteries, 3-11
- Manual, user, 1-4, B-1
- Memory
 - adjust allocation, 3-15
 - BuiltInDisk, 3-15
 - capacity, 3-15
 - floppy disk, 3-15
 - overview, 3-15
 - PC card, 3-15
 - PCMCIA, 3-15
 - RAM, 3-15
 - ROM, 3-15
- Menu
 - description, 3-1
 - Documents, 3-2
 - Favorites, 3-2

- Help, 2-10, 3-2
 - how to open, 2-8
 - how to use, 3-1
 - Programs, 3-1
 - Run, 3-2
 - Settings, 3-2
 - Shutdown selections, 3-2
 - Start, 2-6, 3-1
- Microphone, external input jack, 2-3
- Microsoft Pocket Word, start up, 3-2
- Module
 - instrument, 1-3
 - upgrade, 3-1

O

- Open
 - documents, 3-2
 - programs and folders, 3-2
- Operating
 - instructions, 2-1
 - system, 1-2
 - temperature, batteries, 3-4
 - time, remaining, 3-8
- Operating time, battery, 3-6

P

- Packaging for shipment, D-4
- Parallel port, location, 2-3
- PC card, installing, 3-19
- PC Link, 3-1
- PCMCIA
 - installing PC cards, 3-19
 - port
 - identification, 3-20, E-7
 - location, 2-4

Phone number, Tektronix, xii
Plug icon, 3-6
Port
 external keyboard, 2-3
 front-panel locations, 2-3
 parallel, 2-3
 PCMCIA, 3-20, E-7
 location, 2-4
 RS-232, 2-3
Power
 adapters, temperature ratings, 1-4
 cords, B-2
 input jack location, 2-4
 manage battery, 3-3
 save, 3-11
 turn off
 instrument modules,
 3-12
 screen and backlight,
 3-11
 sounds, 3-13
 supply limitations, 3-13
 switch, 2-2
 multiple functions, 1-22
Power off, analyzer, 1-21
Power on
 analyzer, 1-19
 functional check, 1-19
Power supply
 100 to 240 VAC, 1-10
 12 VDC, 1-11
 desktop, 1-3, 1-10
 in-vehicle, 1-3, 1-11
PowerSaver, mode, 3-11
Product
 description, 1-1
 features, 1-2
 support, contact information, xii
Program button, 2-6
Programs menu, 3-1

R

Recycle, battery, vii
remote control, 3-25
Remote Networking, 3-1
Remove
 battery, 1-8
 instrument module, 1-14
Replace battery, 1-5, 3-10, B-2
Reset
 following software upgrade, 3-1
 hardware, 1-22, 2-2
 software, 1-22
RS-232
 cable, B-1, B-2
 port, location, 2-3
Run a program, 3-2

S

Safety
 lightning, v, 1-23
 summary, v
Save power, 3-11
Scratch protection, screen, 1-4,
 D-1
Screen
 anti-scratch protection, 1-4, 2-1,
 D-1
 touch, stylus, 1-4
 turn off to save power, 3-11
Screen saver, 3-11
Self test, power on, 1-19
Service
 batteries, 3-3
 support, contact information, xii
Settings
 change, 3-2
 menu, 3-2

Shipping, how to package, D-4

Shoulder strap, 1-4

Shutdown

analyzer power, 1-21

menu, 3-2

Slider, 2-8

Software

load instrument module, 2-11

reset, 1-22

version, x

Sounds, turn off to save power,

3-13

Speaker, location, 2-4

Specifications, A-1

battery, A-1

display, A-2

electrical, A-1

environmental, A-4, A-6

floppy disk, 3-17

input output ports, A-2

Stand, tilt, 1-4, 1-15

Standby mode, 1-21

Start

floppy disk, 3-2

instrument modules, 3-1

menu, 2-6, 3-1

Start up, power, 1-19, 2-2

Status

area, desktop, 2-6

icons, 2-6

Storage Card, folder, accessing,

3-20

Storage devices, front-panel locations, 2-3

Store batteries, 3-4

Strand hook, 1-4

install, 1-18

weight restrictions, 1-18

Strap

carrying, 1-4

install, 1-17

Stylus, 1-4, 2-1

calibrate sensitivity, 1-20

Suspend

analyzer activity, 1-21

front-panel, switch, 2-2

PowerSaver feature, 3-11

System

configuration menu, 3-1

reset, menu, 3-1

T

Taskbar

change settings, 3-2

desktop, 2-5

Technical support, contact information, xii

Tektronix, contacting, xii

Temperature, battery charge, 3-7

Terminal, set up and connect, 3-1

Tests

diagnostic, E-1

power on, 1-19

Thumb screw, 1-12

Tilt stand

accessory, 1-4

attach, 1-15

Time, remaining operating, 3-6

Toolbar, button, 2-7

how to use, 2-8

Touch screen, 2-1

calibration, 1-20

set sensitivity, 1-20

set stylus centering, 1-20

Transporting the analyzer, D-3
Trickle Charge, battery, 3-3, 3-8

U

Upgrade, floppy drive kit, B-3
URL, Tektronix, xii
Utilities menu, 3-1

V

Version, software/hardware, x
Virtual CE for NetTek
 configuring, 3-26
 installing, 3-25
 using over modem, 3-30
 launching, 3-1

vxHpc, launching, 3-1

W

Web site address, Tektronix, xii
Weight
 analyzer platform, A-8
 restrictions, strand hook, 1-18
Windows Explorer, start up, 3-2

