





# Enabling Australia's Field Technicians to build, troubleshoot and maintain better communications networks.



This reference material is provided by TMG Test Equipment, VIAVI's only Master Distributor for Contractors in Australia



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- **Dedicated Technical & After-Sales Support** 
  - In-house Diagnostics, Repair & NATA Calibration Laboratory







**Enterprise Services Application Module (ESAM)** 



- Provides Layer 1-7 protocol capture and expert analysis
  - Offers wirespeed deep packet statistics and analysis
  - Tests network connectivity
  - Performs network discovery
  - · Conducts a full range of physical media tests
  - Offers a workflow-based user interface
  - A modular platform with many options:
    - VoIP phone emulation
    - Optical Power Meter/Visual Fault Locator
    - Fiber inspection probe with automated pass/fail
    - WiFi testing
    - OTDR modules

# Applications

- Perform all-in-one enterprise testing: verify that copper cables support gigabit Ethernet, test network connectivity (from Ethernet interface discovery to Layer 4 Port connectivity), discover network devices both on and off the subnet, collect statistics and analyze network utilization/traffic patterns, and perform wirespeed capture on gigabit Ethernet links
- Speed certify electrical Ethernet up to 1000BASE-T
- Isolate and resolve Ethernet or IP problems in the field using unique, in-depth JDSU J-Mentor capture and decode capabilities

Today's Information technology (IT) networks are more complex than ever with Voice over Internet Protocol (IP), IP security cameras, presence, and remote applications being run over high-speed copper, fiber and wireless infrastructure. Complexity that was once confined to the data center is now finding its way closer and closer to the user causing the front-line IT technician to need to resolve a far greater range of faults than ever before. With even minor network faults having the potential to render employees unproductive, keeping the network up is now a mission-critical task. The ESAM addresses these challenges of modern networks with a modern approach.

Through its workflow-based intuitive user interface the ESAM provides physical media tests including speed-certification of electrical Ethernet cabling, network connectivity tests, discovery, wire-speed deep-packet statistics, and wire-speed protocol capture and expert analysis using unique, in-depth JDSU J-Mentor capabilities. In addition, the ESAM is part of the modular JDSU T-BERD/MTS-4000 platform allowing additional options that include VoIP emulation, WiFi testing, IP video testing, Optical Power Meters, Visual Fault Locators, digital fiber inspection probes, and OTDRs.

Test connectivity is obtained either electrically via a 10/100/1000 RJ-45 Ethernet jack or via an SFP for optical Ethernet.

# **Physical Media Tests**

All the features of the JDSU Validator Ethernet speed certifier are included in the ESAM. Technicians can use the included Plan-Um software to create cabling layout diagrams and cable test schedules. After loading the job onto the ESAM, the technician can run auto-tests for wiremap, length, signal-to-noise ratio, skew, and bit error rate tests. Passing these tests ensures that the cable can support 1000BASE-T. All of the auto tests can also be performed manually as can tone generation and ID-only mapping.

## **Network Connectivity Tests**

Once the physical media has been tested and confirmed to support Ethernet, the technician can test for connectivity to active Ethernet devices on a single drop. If Power over Ethernet (PoE) is supplied, the pins, voltage, and current can be checked to ensure it matches the requirements of the powered device. Port discovery will confirm that the Ethernet interface is advertising the correct speed and duplex options, avoiding optional duplex-mismatch issues. The next connectivity test will attempt to obtain an IP address using Dynamic Host Configuration Protocol (DHCP) (static configuration is also possible). Duplicate IP addresses will be flagged to the user's attention. Once an IP configuration is obtained, the ESAM can perform Ping, TraceRoute, and Domain Name System (DNS) connectivity tests to ensure connectivity to various network devices. Firewalls can also be tested by Transmission Control Protocol (TCP)/User Datagram Protocol (UDP) connectivity tests to verify that particular TCP/UDP ports are open or blocked. If Cisco Discovery Protocol (CDP) and/ or Link Layer Discovery Protocol (LLDP) are used in the network, the analyzer can read these messages and report them to the user. If issues are observed during many of the connectivity tests, the technician can chose to view a capture of all frames sent and received for that specific test allowing in-depth root-cause analysis.

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TTL	PL%	IP	DNS Na	me	Avg	Grap		View
1		10.10.46.2	10.10.46.2	0	445667	0.446	83.918	Consol
2		10.10.3.32	10.10.3.32	1.0	08033	•		
3		10.10.3.31	10.10.3.31	1.4	128	1		View
4		10.251.4.21	7 10.251.4.217	4.	023			Captur
5		10.251.4.20	6 10.251.4.206	80	.2633			
6		10.75.23.10	10.75.23.10	80	.2347			Tools
7		10.75.0.229	sjexch02.ds.jdsu.ne	t 83	.9177		1	-
								Deals
								Back
								Help

# **Network Discovery**

Once the technician has confirmed basic connectivity to the network, they may have the need to discover what devices are on the network. Using active and passive discovery methods from an individual Ethernet drop, the technician can discovery a wide range of devices both within the users subnetwork and beyond. Presented with a graphical view of the discovered devices, the technician can drill into details about specific network elements. By configuring Simple Network Management Protocol (SNMP) password strings, network devices can be queried and the various details can be viewed by the technician. Any obvious problems in the network will be highlighted to the user.

Once the user drills into details about a specific element they can view details such as MAC/IP addresses. If SNMP is enabled on the network additional information such as interface utilization, packet rates, and errors can be viewed.



Graphic view of discovered devices

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Index 🔺	Port	VLAN	Alarm	Utilization Ave/Max	Coll	Late Coll	FCS irror:		Frame Stats		
1	N/A				0	0	0		In Octets	3713715158	
2	13	1			0	0	1		In UCast Pkts	16273971	
3		1			0	0	0		In N Ucast Pkts	619322	
4		1			47	0	1		In Discards	0	
		1				-	1		In Errors	2	
9	16	1			765	0	2		Out Octets	2154124775	
6	17	1			0	0	1		Out UCast Pkts	1979960	Tools
7	18	1			0	0	0				
8	19	1			0	0	4		Out NUCastPkts	16986185	
g	20	1			0	0	0		Out Discards	0	Back
									Out Errors	0	Dack
10	22	1			0	0	7				
11	23	1			0	0	0				Links
12	24	1			0	0	0	-			Help

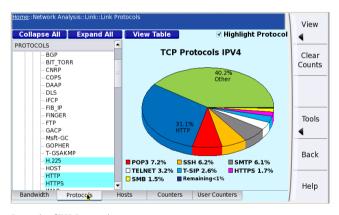
MAC/IP adddress details

# Network Statistics

By connecting to an Ethernet aggregating Test Access Port (TAP) or switch mirror port, the analyzer can gather statistics at full line speed. Utilization statistics can be viewed by link, VLAN, and Subnetwork. Link utilization can be viewed and broken down by unicast, broadcast, multicast, and errored frames. Protocol distribution on the link can be viewed allowing to user to identify what protocols are consuming link capacity. Top-talkers on the link will be identified to the user. Pre-defined and userdefined wire-speed packet/byte counters allow the user to view statistics by specific protocols and events.

e 100M	Pause			156	econd Sa	mple 👻	4:07:	53 nm	View
1000	rause		cona sa		icast 12				
800							Clea		
600					Multicast 0 Broadcast 29				
					Broducast 29				
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200					-				
0							•		
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Detail View	acket %	pm	Sa	ample			Cumulati	ive	Tools
Detail View		pm	Sa Mbps	ample Bytes	% Util			ive % Util	Tool
Detail View	acket %	pm Unicast			% Util 13%	c	Cumulat		4
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Detail View Pa	acket %	Unicast	Mbps 12	Bytes 1.5 M	13%	Mbps 7	Cumulat Peak 71	% Util 8.1%	Tools

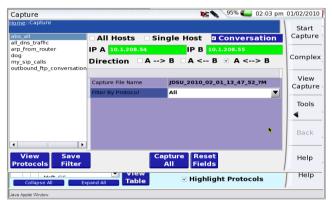
Utilization statistic view



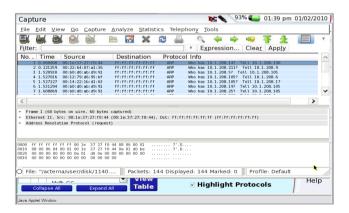
Example of TCP Protocols



Hardware-based packet capture ensures that all frames are captured – even at sustained full gigabit line rate. The 1 Gigabyte capture buffer allows for a large amount of data to be captured. Captured traffic is stored in packet capture (PCAP) format and can be analyzed with Wireshark – both on and off the tester. Pre-capture filters and triggers can be applied to ensure that the correct frames are captured at the correct time. Expert analysis via J-Mentor reduces the need to be an expert in analyzing captured data.



Capture and filter all frames with the ESAM



Captured traffic filters



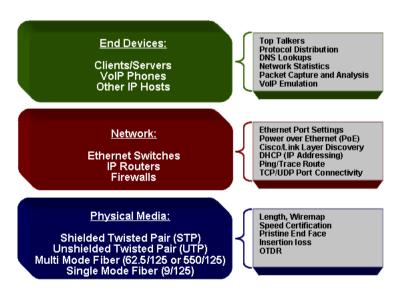
### **Complete Enterprise Test Solution**

When troubleshooting Enterprise IT networks, technicians must perform a variety of tasks. In addition to the wide-ranging standard ESAM functionality, the T-BERD/ MTS-4000 meets advanced test needs for optical and Voice over IP (VoIP) network testing.

The T-BERD/MTS-4000 base unit has optional built-in basic fiber optic test options for quick and easy verification of fiber links:

- Power level measurement: The broadband power meter lets technicians easily verify the presence of a signal. This meter covers 850 to 1550 nm over a range of +10 to 60 dBm.
- Visual fault location (VFL): The VFL enables easy and visual break localization and network connectivity check.
- Optical connector inspection via Universal Serial Bus (USB) interface: The optional Inspect Before You Connect fiber inspection probe enables quick and easy control of connector end faces.

The T-BERD/MTS-4000 base unit has optional Voice over IP test capabilities. By emulating a VoIP phone, the T-BERD/MTS-4000 assesses VoIP packet quality and voice quality rating using Mean opinion score (MOS) and R-Factor. VoIP signaling protocols from H.323 (fast or slow), Session Initiation Protocol (SIP), Media Gateway Control Protocol (MGCP), Skinny Cisco Client Protocol (SCCP), Nortel Unistim are all supported





# More than a Test Unit

The T-BERD/MTS-4000 platform comes with unprecedented connectivity features such as Ethernet, WiFi, Bluetooth, and on-board Web browser.

Combining these features with an ergonomic and intuitive user interface, the T-BERD/MTS-4000 offers user-friendly functions such as intranet/Internet access, wireless data transfer, and remote operations.



# Remote Access 1

Control the T-BERD/MTS-4000 via Internet/intranet and WiFi

- Operate the unit from a computer
- Remote assistance from any expert user

# Data Transfer via WiFi/Bluetooth, Ethernet or USB 2

Transfer data easily with a computer or personal digital assistant (PDA)

- Download capture files through the FTP server within the unit
- Send measurement results via e-mail

# User-friendly Functions 3

On-board Web browser and HTML/XML/TXT/PDF reader

- Save results with test record information in HTML, XML, TXT or PDF
- Download files from the Web and consult documents, such as the T-BERD/ MTS-4000 User's Manual or Quick Guide.





### **Specifications**

### T-BERD/MTS-4000 Base Unit Technical Specifications (Typical 25°C)

#### Display

Touchscreen,TFT color, 7-in, LCD 800 x 480, high visibility for outdoors

#### Storage and I/O Interfaces

Internal memory 32MB

internal memory 52mb	
Extended memory (option	nal) Minimum 1 GB (optional)
2x USB2.0, 1x RJ45 Eth	ernet (up to 1 Gb/s)
WiFi	Standard IEEE 802.11 b/g
Bluetooth	Class 2, up to 10 m range
Audio interface	2.5 mm jack connector
Ethernet	10/100/1000 MHz full-half duplex
Power Supply	
Battery type	Standard removable Li-lon batteries

butter) type	Standara remotable Er fon batteries
AC/DC adapter	Input 100-250 V, 50-60 Hz
Output	12-15V DC/3.7 A
Electrical safety	EN 60950 Compliant
Size and Weight	
ECAM Modulo and battor	

ESAM MODULE and Dattery	
(W x H x D)	260 x 135 x 90 mm
	10.2″L x 5.3″W x 3.5″H
Mainframe with ESAM (with battery)	2.35 kg (4.3 lb)

#### **Environmental Specifications**

Power Meter					
Base Unit Optical Interfaces (optional)					
Humidity, non-condensing	90%				
	(-4 to 140°F)				
Storage temperature range	-20 to +60°C				
(all options)	(32 to 104°F)				
Operating temperature range	0 to +40°C				
Operating temperature range	-20 to +50°C				
Environmentaropeenteatte	5115				

PowerMeter	
Power level	+10 to -60 dBm
Calibrated wavelengths	850, 1310, and 1550 nm
Connector type	Universal push/pull (UPP)
Visual Fault Locator (VFL)	(optional)
Wavelength	$635~\mathrm{nm}\pm15~\mathrm{nm}$
Output power level	<1 mW

Laser safety	Class 2 laser
Connector type	Universal push/pull (UPP)

Quick Capture Probe Kit (via USB) (optiona				
Magnification	200X and 400X			
Interface	through the USB port			
Tips	FC, SC, LC, U25, U12			

# Enterprise Services Application Module Technical Specifications

Power consumption with	n ESAM 22 Watts maximum
Cooling with ESAM	3 internal temperature-controlled
	low-noise fans
Battery Life with ESAM	Approximately 2.0 hours w/Base Unit
	Li-ion (9-Cell)
Test Ports	
RJ-45 for cable test	
10BASE-T, 100BASE-TX, 1	1000BASE-T for Network tests
SFP cage	
For SFP modules (1000B	ASE-SX standard, other optional SPFs
available)	
LEDs	RJ-45 Link and Activity LEDs
Memory	
Capture Buffer	1 Gigabyte
Application	128 Megabyte
Flash	16 Megabyte
<b>Cable Tests</b>	
Wiremap	
Open Pair	
Split Pair	
Shorted Pair	
Pair Length	
Distance to Short	
Distance to Open	
Pair Skew	
Pair SNR	
BERT	
Tone Generator	
Flash link light	
Detect Power over Ether	not

# Cable Test Planning Interoperable with (included) Plan-Um cable planning software Cable Types Shielded or unshielded twisted pair network cable Cable Length

100 meters (1,500 feet)

# **Cable Length Accuracy** ±5% (after performing both unit and cable calibration)

- Split Pair Test Maximum Cable Length
- Up to 100 meters (327 ft), depending upon cable type

# Network Connectivity Tools

Discover Network Interface Capabilities

DHCP DNS

#### Ping Traceroute

LLDP Discovery

CDP Discovery

Port Scan up to 100 simultaneous Layer 4 ports

#### Network Discovery

Discover up to 2000 devices - on and off the subnetwork Discover IP networks, NetBIOS domains and VLANS Detailed device information via SNMP (versions 1, 2c and 3) **Network Statistics** Link utilization statistics (broadcast, unicast, multicast, errored) for up to 8hours

# Discover and track link protocols – 300 protocols supported

Discover link top talkers – displays top 15 hosts

30 built-in link wirespeed packets counters

10 user concurrent link wirespeed packet counters Perform deep packet inspection of packet payloads at wirespeed

IPV4 and IPV6 support Subnet utilization statistics on 4 subnets for up to 8 hours

VLAN utilization on 8 VLANs for up to 8 hours

## Packet Capture

Capture 1GB of packet data Pre-capture filters by protocol, IP address or advanced filters Creates PCAP files for inspection with Wireshark Perform network analysis using J-Mentor intelligent analysis tool

# **Ordering Information**

# North America Packages

North America	граскаде	:5
TB4-DIS-LAN		ESAM WITH T-BERD 4000 BASE
TB4-DIS-LANVOIPW	LAN	ESAM WITH T-BERD 4000
		BASE with VoIP and WLAN
TB4000-GOVT-LAN	ESAM WITH	T-BERD 4000 BASE, VoIP CISCO
		& UNISTIM Call Mgr SW
TB4-DIS-LANOPMVF	÷L	ESAM WITH T-BERD 4000 BASE
		with OPM, VFL & SCOPE
TB4-DIS-LANPKG	ESAM WITH	T-BERD 4000 BASE VOIP, WLAN,
		OPM, VFL, SCOPE

#### EMEA, UK, LAM, AsiaPac Packages

 
 MTS4-DIS-LAN
 ESAM WITH MTS 4000 BASE - UK & EMEA, LA, ASIAPAC POWER SUPPLIES

 MTS4-DIS-LANVOIPWLAN
 ESAM WITH MTS 4000 BASE with VoIP and WLAN - UK & EMEA, LA, ASIAPAC POWER SUPPLIES

 MTS4-DIS-LANOPMVFL
 ESAM WITH MTS 4000 BASE with OPM, VFL & SCOPE - UK, EMEA, LA, ASIAPAC POWER SUPPLIES

 MTS4-DIS-LANPKG
 ESAM WITH MTS 4000 BASE VOIP, WLAN, OPM, VFL, SCOPE - UK, EMEA, LA, ASIAPAC POWER SUPPLIES

# Australia Packages

MTS4-DIS-LAN-AU	ESAM WITH MTS 4000 BASE -
	AU POWER SUPPLY
MTS4-DIS-AU-LANVOIPWLAI	ESAM WITH MTS 4000 BASE
with	VoIP and WLAN - AU POWER SUPPLY
MTS4-DIS-AU-LANOPMVFL	ESAM WITH MTS 4000 BASE with
OF	PM, VFL & SCOPE - AU POWER SUPPLY
MTS4-DIS-AU-LANPKG ESA	M WITH MTS 4000 BASE VOIP, WLAN,
(	OPM, VFL, SCOPE - AU POWER SUPPLY

# **Test & Measurement Regional Sales**

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